

AGENDA ITEM: 6	Page nos. 1 – 59
Meeting	Budget and Performance Overview & Scrutiny Committee
Date	21 July 2011
Subject	Final Outturn and Performance Report 2010/11
Report of	Deputy Chief Executive
Summary	To note the Final Outturn 2010/11 report.
Officer Contributors	Maria G. Christofi – Assistant Director, Financial Services
	Anisa Darr – Finance Manager, Closing & Monitoring
Status (public or exempt)	Public
Wards Affected	All
Walds Allected	
Enclosures	Annex 1 – Final Outturn and Performance Report 2010/11
Contact for Further Information:	Contact for further information:
	Anisa Darr, Finance Manager, Closing & Monitoring, 020 8359 7106

1. **RECOMMENDATIONS**

- 1.1 That the Committee note and comment on the Final Outturn position as at year ending 2010/11.
- **1.2** That the Committee consider any areas on which it would like to receive further information.

2. CORPORATE PRIORITIES AND POLICY CONSIDERATIONS

- 2.1 Robust budget and performance monitoring are essential to ensuring that there are adequate and appropriately directed resources to support delivery and achievement of council priorities and targets as set out in the Corporate Plan. In addition, adherence to the Prudential Framework ensures capital expenditure plans remain affordable in the longer term and that capital resources are maximised.
- 2.2 'Maximise improvements and savings in 'back office' functions' and 'Make sure we get best value from resources across the public sector, including our people and assets' represent two of the eight key objectives underlying the corporate priority 'Better services with less money' and the strategic objectives.
- **2.3** Relevant Council strategies and policies include the following:
 - Medium Term Financial Strategy;
 - Treasury Management Strategy;
 - Debt Management Strategy;
 - Insurance Strategy;
 - Risk Management Strategy; and
 - Capital, Assets and Property Strategy.

3. RELEVANT PREVIOUS DECISIONS

- 3.1 Council, 2 March 2010 (Decision item 145) approved the Council Budget and Council Tax 2010/11.
- 3.2 Cabinet Resources Committee, 17 June 2010 (Decision item 18) approved the Outturn 2009/10.
- 3.3 Cabinet Resources Committee, 19 July 2010 (Decision item 11) approved the Monitoring 2010/11.
- 3.4 Cabinet Resources Committee, 2 September 2010 (Decision item 10) approved the Monitoring 2010/11.

- 3.5 Cabinet, 6 September 2010 (Decision item 12) approved the Investment Strategy to meet Primary School Places
- 3.6 Budget and Performance Overview & Scrutiny Committee, 25 November 2010 (Decision item 7) approved the recommendations for two in-depth performance reports on value for money and educational attainment gaps to go to the 22 February 2011 meeting.
- 3.7 Cabinet Resources Committee, 30 November 2010 (Decision item 8) approved the Outturn 2010/11.
- 3.8 Cabinet, 10 January 2010 (Decision item 7) approved virements over £1m.
- 3.9 Council, 25 January 2010 (Decision item 5.1) approved virements over £1m.
- 3.10 Council, 1 March 2011 (Decision item 5.1.2) approved the Council Budget and Council Tax 2011/2012
- 3.11 Cabinet Resources Committee, 2 March 2011 (Decision item 15) approved Monitoring 2010/11.
- 3.12 Cabinet Resources Committee, 21 April 2011 (Decision item 5) approved the Provisional Outturn Report 2010/11.
- 3.13 Cabinet Resources Committee, 29 June 2011 (Decision item 5) approved the Final Outturn Report 2010/11.

4. RISK MANAGEMENT ISSUES

- 4.1 The revised forecast level of balances needs to be considered in light of the risks identified in 4.2 below.
- 4.2 Various projects within the Council's revenue budget and capital programme are supported by time-limited grants. Where there are delays to the implementation of these projects there is the risk the associated grants will be lost. If this occurs either the projects will be aborted or a decision to divert resources from other council priorities will be required.
- 4.3 The integrated corporate risk register is attached at Appendix i.

5. EQUALITIES AND DIVERSITY ISSUES

5.1 Financial monitoring is important in ensuring resources are used to deliver equitable services to all members of the community.

6. USE OF RESOURCES IMPLICATIONS (Finance, Procurement, Performance & Value for Money, Staffing, IT, Property, Sustainability)

6.1 Robust budget and performance monitoring plays an essential part in enabling an organisation to deliver its objectives efficiently and effectively.

6.2 Use of resources implications are covered within Section 9 of the body of the report and in the attached appendices.

7. LEGAL ISSUES

7.1 All proposals emerging from the financial and business planning process have been considered in terms of legal implications for the Council and, where appropriate, mechanisms put into place to mitigate risks as far as possible.

8 CONSTITUTIONAL POWERS

- 8.1 The scope of Scrutiny committees is contained within Part 2, Article 6 of the constitution; the Terms of Reference of the Scrutiny Committees are in the Overview and Scrutiny Procedure Rules (Part 4 of the constitution).
- 8.2 The Council's Constitution, in Part 3, Responsibility for Functions, states in paragraph 3.6 the functions of the Cabinet Resources Committee.
- 8.3 Financial Regulations, Section 4.17 states the Chief Finance Officer will report in detail to Cabinet Resources Committee at least four times a year on the revenue and capital budgets and wider financial standing in addition to two summary reports at the beginning and end of the financial year.

9. BACKGROUND INFORMATION

9.1 The report in Annex 1 is a new format for the council, bringing together a range of different aspects of organisational performance to allow a full overview at both the Corporate and individual Directorate level.

9.2 <u>2010/11 Revenue Monitoring</u>

9.2.1 There is a net overspend of £0.404m reported for the Final Outturn. A breakdown of revenue monitoring by each service directorate is set out in Annex 1.

9.3 Commentary about Revenue Outturn and Corporate Plan Performance

9.3.1 The Council's Commentary for Revenue and key performance indicators are set out in Annex 1.

9.4 Capital Monitoring Analysis

9.4.1 The Capital Monitoring summary and details by service directorate is set out in Annex 1.

10. LIST OF BACKGROUND PAPERS

10.1 None.

Legal – HP CFO – MC/JH

Putting the Community First

ANNEX 1

Meeting	Cabinet Resources Committee			
Date	29 June 2011			
Subject	Final Outturn and Performance Report 2010/11			
Report of	Cabinet Member for Resources and Performance			
Summary	To consider the Final Outturn and Performance Report for 2010/11 and instruct officers to take appropriate action.			
Officer Contributors	Maria G. Christofi – Assistant Director, Financial Services Anisa Darr – Finance Manager, Closing & Monitoring			
Status (public or exempt)	Public			
Wards affected	Not applicable			
Enclosures	Appendix A – Performance Report Appendix B – 2010/11 Revenue Outturn Position Appendix C – 2010/11 Capital Outturn Position Appendix D – Special Parking Account			
For decision by	Cabinet Resources Committee			
Function of	Executive			
Reason for urgency / exemption from call-in	Not applicable			

Contact for further information: Anisa Darr, Finance Manager, Closing & Monitoring, 020 8359 7106

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1. **RECOMMENDATIONS**

- 1.1 That the 2010/11 Performance Report, Revenue Budget and Capital Outturn position be noted.
- 1.2 That the Capital approvals and slippage of £15.820m as outlined in tables 9 & 10 be approved.
- 1.3 That Directors take appropriate action to improve performance against those corporate performance, Human Resources (HR), project and risk measures where Q4 performance remains a challenge (Sections 9.2, 9.3, 9.11 and Appendix A).
- **1.4** That the Earmarked Reserves and Provisions contained in table 7 be noted.
- **1.5** That the Final Special Parking Account be noted in Appendix D.
- **1.6** That the Barnet Homes leaseholder contributions in table 11 be noted.
- **1.7** That Provision for Bad Debt position contained in table 12 be noted.
- 1.8 That the Agency Staff costs for the financial year 2010/11 in table 13 be noted.

2. RELEVANT PREVIOUS DECISIONS

- 2.1 Council, 2 March 2010 (Decision item 145) approved the Council Budget and Council Tax 2010/11.
- 2.2 Cabinet Resources Committee, 17 June 2010 (Decision item 18) approved the Outturn 2009/10.
- 2.3 Cabinet Resources Committee, 19 July 2010 (Decision item 11) approved Monitoring 2010/11.
- 2.4 Cabinet Resources Committee, 2 September 2010 (Decision item 10) approved Monitoring 2010/11.
- 2.5 Cabinet, 6 September 2010 (Decision item 12) approved the Investment Strategy to meet Primary School Places.
- 2.6 Cabinet Resources Committee, 30 November 2010 (Decision item 8) approved Monitoring 2010/11.
- 2.7 Cabinet, 10 January 2010 (Decision item 7) approved virements over £1m.
- 2.8 Council, 25 January 2010 (Decision item 5.1) approved virements over £1m.
- 2.9 Council, 1 March 2011 (Decision item 5.1.2) approved the Council Budget and Council Tax 2011/2012
- 2.10 Cabinet Resources Committee, 2 March 2011 (Decision item 15) approved Monitoring 2010/11.
- 2.11 Cabinet Resources Committee, 21 April 2011 (Decision item 5) approved the Provisional Outturn Report 2010/11.

3. CORPORATE PRIORITIES AND POLICY CONSIDERATIONS

- 3.1 Robust budget and performance monitoring are essential to ensuring that there are adequate and appropriately directed resources to support delivery and achievement of Council priorities and targets as set out in the Corporate Plan. In addition, adherence to the Prudential Framework ensures capital expenditure plans remain affordable in the longer term and that capital resources are maximised.
- 3.2 'Maximise improvements and savings in 'back office' functions' and 'Make sure we get best value from resources across the public sector, including our people and assets' represent two of the eight key objectives underlying the corporate priority 'Better services with less money' and the strategic objectives.
- 3.3 Relevant Council strategies and policies include the following:
 - Corporate Plan 2011-13;
 - Medium Term Financial Strategy;
 - Treasury Management Strategy;
 - Debt Management Strategy;
 - Insurance Strategy;
 - Risk Management Strategy; and
 - Capital, Assets and Property Strategy.

4. RISK MANAGEMENT ISSUES

- 4.1 The revised forecast level of balances needs to be considered in light of the risks identified in 4.2 below.
- 4.2 Various projects within the Council's revenue budget and capital programme are supported by time-limited grants. Where there are delays to the implementation of these projects, there is the risk the associated grants will be lost. If this occurs either the projects will be aborted or a decision to divert resources from other Council priorities will be required.

5. EQUALITIES AND DIVERSITY ISSUES

5.1 Financial monitoring is important in ensuring resources are used to deliver equitable services to all members of the community.

6. USE OF RESOURCES IMPLICATIONS (Finance, Procurement, Performance and Value for Money, Staffing, ICT, Property, Sustainability)

- 6.1 Robust budget and performance monitoring plays an essential part in enabling an organisation to deliver its objectives efficiently and effectively.
- 6.2 Use of Resources implications are covered within Section 9 of the body of the report and in the attached appendices.

7. LEGAL ISSUES

7.1 None arise over and above those referred to within the body of the report.

8. CONSTITUTIONAL POWERS

8.1 The Council's Constitution, in Part 3, Responsibility for Functions, states in paragraph

- 3.6 the functions of the Cabinet Resources Committee including:
- (a) Monitor the trading position of appropriate Council services, carry out debt analysis and look at income sources and charging policies;
- (b) To write off debt;
- (c) To determine external or cross-boundary trading limit; and
- (d) Approval of schemes not in performance management plans but not outside the Council's budget or policy framework.
- 8.2 Financial Regulations section 4.17 states the Chief Finance Officer will report in detail to Cabinet Resources Committee at least four times a year on the revenue and capital budgets and wider financial standing in addition to two summary reports at the beginning and end of the financial year.

9. BACKGROUND INFORMATION

9.1 2010/11 Revenue Monitoring

9.1.1 Table 1 gives a summary of the 2010/11 final outturn analysis compared to the revised budget position (excluding schools). A breakdown of revenue monitoring by each service directorate is set out in Appendix B.

Description	Revised Budget £000	Final Outturn 2010/11 £000	Final Outturn Variation £000	Provisional Outturn Variation £000	Change £000
Adults	95,819	95,819	-	131	(131)
Central Expenses	52,645	51,081	(1,564)	(3,663)	2,099
Chief Executive	12,016	11,620	(396)	57	(453)
Childrens Services (Net of DSG)	46,926	47,020	94	879	(785)
Commercial Services	15,806	15,786	(20)	481	(501)
Corporate Governance	5,869	5,706	(163)	(129)	(34)
Deputy Chief Executive	12,581	12,573	(8)	-	(8)
Environment & Operations	23,096	25,934	2,838	2,415	423
Planning, Housing & Regeneration	2,428	2,051	(377)	-	(377)
Total 2010/11 General Fund Forecast	267,186	267,590	404	171	233
Area Based Grant	(20,086)	(20,492)	(406)	-	(406)
Aggregate External Finance	(94,556)	(94,556)	-	-	-
Collection Fund Surplus	(1,998)	(1,998)	-	-	-
Council Tax (Collection Fund Transfers)	(153,005)	(153,005)	-	-	-
Reserves	2,461	2,461	-	-	-
Use of Balances	2	-	(2)	171	(173)
General Fund Balance @ 1/4/10	(15,780)	(15,780)			
General Fund Balance @ 31/3/11	(15,778)	(15,780)			

Table 1: 2010/11 Revenue Outturn Analysis – Summary

9.1.2 The Council's overall position has come in on budget at the end of 2010/11. The Council's level of balances remains at £15.780m which is in excess of the target of £15m.

Environment and Operations remains a specific area of concern. A shortfall of income on the Special Parking Account has put pressure on the service throughout the year. However, the parking recovery plan is on track in 2011/12 to achieve improved service and income levels.

Table 3 of this report provides the Provisional Outturn position and the Final Outturn position in preparation for the Statement of Accounts. Comments are provided where there are variances between the positions.

9.2 Year end performance against the 2010/11 Corporate Plan Targets

- 9.2.1 The number of Corporate Plan performance targets reporting data increased by 1 in the final quarter to 33 in total, 17 of which were met (51.5%) and 16 of which were missed (48.5%). The total number of missed targets has increased by three since quarter 3. This includes five indicators that have been newly missed in quarter 4, having been green in quarter 3, and two indicators that have turned from red to green in quarter 3.
- 9.2.2 Two of the newly missed targets are owned by the Commercial Services Directorate % of contracts held by the Council that have been reviewed, and the % of contracts deemed to require renegotiation have commenced renegotiation and two are customer services targets answering customers' calls within 20 seconds and emails within 10 days. The final target to go from green to red is the % of services that are in the high performance/low spend quadrant of the Capital Ambition Value for Money analysis. The only indicator that has not been reported but which was expected is '% customers satisfied with contact centre telephone service by corporate customer services', which has consequently been rated as a red.
- 9.2.3 London benchmarking data against 29 performance indicators has just been released by Capital Ambition. Barnet is currently performing above the London average on 20 of the 29 indicators. The six indicators where Barnet is amongst the lowest performing quartile of London boroughs are: % *children having a child protection plan for a 2nd or subsequent time*, % of vulnerable people supported to maintain independent living, *the number of households living in temporary accommodation, kg of residual waste per household,* % land that has unacceptable levels of detritus and % land that has unacceptable levels of detritus and % land that has unacceptable levels of graffiti. The indicators in italics are in the Corporate Plan for 2011-12.
- 9.2.4 A summary of performance against corporate priorities can be found in Appendix A. Detailed performance reports for each council directorate are published on the council's website here: http://:barnet.gov.uk/cp-annual-performance-monitors.htm.

9.3 <u>Performance on HR / People measures</u>

9.3.1 The average sickness absence per employee has remained unchanged since quarter 3 at 7.8 days, missing the 6 days target. The CIPFA average for councils is 9 days. The percentage of managers submitting a monthly absence returns still remains problematic with only 59% completing this task. The service with the highest annual level of sickness is Environment and Operations with 11.5 days and the lowest is Planning, Housing and Regeneration with 6.4 days. Long-term sick management has successfully reduced the Council's cases by 23% (64 cases to 49 cases).

9.4 General Fund balances

Table 2: General Fund Balances

	£'000
General Fund Balances b/fwd 1 April 2010	(15,780)
Budgeted Use of Balances	2
Outturn Variation	(2)
General Fund Balances 31st March 2011	(15,780)

9.5 Variance from Provisional Outturn Report

Table 3: Details of change		Provisional	Change	Comment
	10/11	Outturn 10/11	J -	
	Variance	Variance		
Adults	-	131	(131)	Non recurrent income received, achieved through better income management.
Central Expenses	(1,564)	(3,663)	2,099	Potential drawdown of contingency not called on, Redundancy costs were lower due to the reduction in the number of redundancies and reduced capital financing costs some of these was offset by overspend due to grant cuts.
Chief Executive	(396)	57	(453)	Higer savings than expected from installation of GSM gateway for telephone calls. Provisional outturn included earmarked reserves that had been applied for but that were subsequently turned down. Registrars - income higher than forecast. Libraries underspend on salaries and building costs. Adjustment for project management costs paid from capital budget.
Children's Services	94	879	(785)	Variance mainly due to additional BRSI underspends alongside transport savings due to the new contract which commenced in November 2010. Vacancies held to offset overspends in the Children's Service and pending budget savings for 2011/12.
Commercial Services	(20)	481	(501)	IS spend delayed / change in expected costs in year for NLBP buildings / some specific property costs attributed to Regeration service.
Corporate Governance	(163)	(129)		Additional income received in Legal and CAFT offset by increased court costs in CAFT.
Deputy Chief Executive Environment & Operations	(8) 2,838	- 2,415	(8) 423	Adverse movement from Provisional Outturn due to lower than forecast recovery of staffing costs from Capital projects within both Highways and Parking Design and lower than anticipated PCN debtor. However higher Permitting income and reduced support service recharges have lessened the overall impact.
Planning, Housing & Regeneration	(377)	-	(377)	Improved income received on cem&crem, planning applications, and building control fees, as well as additional income received from rent and services on B&B properties, offset by increased security and insurance costs at BLH.
Total	404	171	233	

Table 3: Details of changes since Provisional Outturn Report

9.6 <u>Housing Revenue Account</u>

9.6.1 The Housing Revenue Account (HRA) has reported an under spend of £0.087m in 2010/11. This surplus is transferred to HRA balances and has resulted in a balance at 31st Mar 2011 of £4.230m.

	Forecast outturn as at 28/02/2011 £000	Change since 28/02/2011 £000	Outturn as at 31/03/2011 £000
2010/11 Housing Revenue Account Outturn	(662)	575	(87)
Allocations agreed from HRA balances	-	-	-
HRA balance as at 01/04/2010	(4,143)	-	(4,143)
Projected balances at 31/03/2011	(4,805)	575	(4,230)

Table 4: Housing Revenue Account - 2010/11 Outturn Analysis

9.7 School Balances

9.7.1 The balances held by schools, net of outstanding loans to the General Fund have increased by £2.827m to £14.728m as at 31/03/11.

Table 5: Balances held by Schools

Balances held by Schools under delegated schemes	As at 31/03/2010 £'000	31/03/2011	Increase/ (Decrease) £'000
Nursery	394	540	146
Primary	7,450	8,674	1,224
Secondary	4,083	5,121	1,038
Special	484	609	125
Total	12,411	14,944	2,533
Less outstanding General Fund advances to Schools	(510)	(216)	294
Net Position	11,901	14,728	2,827

9.8 Dedicated Schools Grant

9.8.1 The Dedicated Schools Grant Outturn position for 2010/11 shows that there was no variation

Table 6: Dedicated Schools Grant

Description	Revised Budget £000	Final Outturn 2010/11 £000	Final Outturn Variation £000	Provisional Outturn Variation £000	Change
Dedicated Schools Grant	(404)	(404)	-	(1,276)	1,276

9.9 Table 7: Provisions and Earmarked Reserves

	B/FWD 31/03/10	Expenditure 2010/11	Written back to Revenue	Additions Approved	C/FWD 31/03/11		
	£000	£000	£000	£000	£000		
Provisions	16,095	(2,158)	(5,264)	10,435	19,108		
Risk Reserve	11,415	(719)	(2,500)	5,024	13,220		
Transformation	3,490	(4,706)	-	10,612	9,396		
Reserve							
PFI (Street Lighting)	5,103	(2,509)	-	974	3,568		
Housing Benefit Admin	3,286	(418)	-	1,700	4,568		
ICT/Systems related	1,423	(581)	(1,754)	1,164	252		
Other	7,849	(3,477)	(2,637)	7,774	9,509		
Total Earmarked Reserves	32,566	(12,410)	(6,891)	27,248	40,513		

9.10 2010/11 Capital programme Outturn Summary

9.10.1 Total expenditure during 2010/11 on the Council's Capital programme was £84.332m, most of which is being spent on Schools and other Children's related projects (£43.563m). This compares to a total spend of £115.546m in 2009/10. Table 8 summarises the expenditure by each service.

Table 8: Capital Programme Position

Service	£000
Adults Services	1,052
Central Expenses	912
Children's Service	43,563
Corporate Governance	94
Environment & Operations	10,553
Commercial Services	2,360
Chief Executive	110
Deputy Chief Executive	314
Planning, Housing & Regeneration	7,649
Non-HRA Total	66,607
Housing (HRA)	17,746
Grand Total	84,353

- 9.10.2 A summary of slippage for which approval is sought (Recommendation 1.2) is shown in table 9, with a detailed breakdown shown in Appendix B.
- 9.10.3 Subject to approval, slippage will be rolled forward to 2011/12 in order to fund the continuation of programmes.

Table 9: Capital Programme approvals

Capital Programme Description	£000
Adult Social Services	
Mental Health and Adults Personal Social	425
Services Allocations	
Central Expenses	
Capitalised Redundancies	(3,588)
Children's Services	
Schools Access Initiatives	(53)
Schools Modernisation & Access	(2,122)
Improvement Programmes	(222)
Urgent Primary Places	(233)
Surestart Programme	(191)
Major School Rebuild Total	(242)
Primary Schools Capital Investment Programme	(67)
East Barnet Schools Rebuild	(71)
Other Schemes	(2,210)
Capital Schemes Managed by Schools	(_,_ : 0)
Capital Schemes Managed by Schools	695
Corporate Governance	
Corporate Governance Projects	93
Environment & Operations	
Recycling Schemes	(22)
Closed Circuit Television in Town Centres	(84)
Other Environment & Transport Schemes	(402)
Highways Schemes	(4,740)
Commercial Services	
Commercial Services	(1,456)
Chief Executive Services	
Chief Executive Services	(158)
Deputy Chief Executive Services	
Deputy Chief Executive Services	(171)
Housing - General Fund	
General Fund Regeneration	(620)
Disabled Facilities Projects	59
Housing Management System	5
Other Projects	(152)
Housing - HRA	(516)
Total Capital Programme	(15,820)

9.10.4 In addition to approval sought within this report for slippage, approval has already been granted by the Cabinet Resources Committee throughout the year to reschedule expenditure on various capital projects into 2011/12. By considering these approvals alongside the approvals sought within this report, an assessment of the overall picture of capital programme performance during 2010/11 can be made.

Table 10: Capital Programme Sli	ppage
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Service Area	Original Budget (including prior years slippage)	In-year Slippage	In-year Additions/ Deletions	Current Budget	Actual Spend	Outturn Slippage	Total Slippage (In- year plus Outturn)
	£000	£000	£000	£000	£000	£000	£000
Adult Social Services	1,367	(844)	104	627	1,052	425	(419)
Central Expenses	4,500	-	-	4,500	912	(3,588)	(3,588)
Childrens Services	73,814	(16,319)	(14,984)	42,511	37,323	(5,188)	(21,507)
Capital Schemes Managed by Schools	4,701	-	845	5,546	6,240	694	694
Corporate Governance	31	(30)	-	1	94	93	63
Environment & Operations	16,099	(1,144)	845	15,800	10,553	(5,247)	(6,391)
Commercial Services	7,147	(2,932)	(400)	3,816	2,360	(1,456)	(4,388)
Chief Executive Services	268	(465)	465	268	110	(158)	(623)
Deputy Chief Executive Services	826	(341)	-	485	314	(171)	(512)
Housing - General Fund	8,283	(5,577)	5,651	8,357	7,649	(708)	(6,285)
General Fund Programme	117,036	(27,652)	(7,474)	81,911	66,607	(15,304)	(42,956)
Housing -HRA	23,672	(6,241)	830	18,261	17,746	(515)	(6,756)
Total Capital Programme (Including Schools Implemented)	140,708	(33,893)	(6,644)	100,172	84,353	(15,820)	(49,712)

9.11 Performance on Key Projects, including those in the One Barnet programme

- 9.11.1 There are 34 key projects that reported progress in quarter four. Of these, only three reported red for their current status. These are:
 - Pericles replacement (Deputy Chief Executive's Service)
 - Highways master programme (Environment and Operations)
 - CSO Transformation (Commercial Service)

9.12 Barnet Homes Leaseholder Contributions

9.12.1 Barnet Homes collects Leaseholder contributions to help finance improvements and major works in the council's social housing stock. Over the past 6 months there have been a number of 'start of works' invoices raised (in particular for Granville Road Tower Blocks) which are valued at 90% of the total estimated works value. 'Start of works' billing only started at the latter end of 2009/10, hence the increase in the major works debt in 2010/11. This is detailed in Table 11 below.

Age of Debt	As at 31/03/10	As at 31/03/11						
	£000	£000						
Under 6 months	1,109	1,820						
Between 6 months and 1 year	749	468						
Over 1 year	826	904						
Total	2,684	3,193						

Table 11: Leaseholder – Major Works Debt Comparison

9.13 Provision for Bad Debt

9.13.1 The Bad Debt provision as at 31 March 2011 stands at £18.344m. This reflects the estimated proportion of all short-term debt which, based on historical loss experience, will not be recovered. A breakdown of this figure is shown in table 12 below.

Table 12: Provision for Bad Debt

Area	2009/10 Provision Required Balance B/FWD	2010/11 Provision Required Balance C/FWD	Movement	Write offs/special adjustments	Variance %
	£000	£000	£000	£000	£000
Planning	88	97	9	(65)	10%
Housing (General fund)	6,639	4,151	(2,488)	(3,025)	-37%
Adult Social Services	1,770	741	(1,031)	(1,189)	-58%
Corporate Services	293	102	(191)	(297)	-65%
Environment & Operations	350	269	(80)	(160)	-23%
Childrens And Education	126	127	2	(50)	2%
General Fund Total	9,266	5,487	(3,779)	(4,786)	-41%
HRA Total	1,654	1,822	169	(478)	10%
Collection Fund Total	11,225	11,035	(190)	-	-2%
Grand Total	22,145	18,344	(3,800)	(5,264)	-17%

9.14 Agency Staff

9.14.1 Table 13 shows a service breakdown of all Agency Staff in the financial year 2010/11 procured through Hays tempdesk.

Table 13: Agency Staff Costs

Service	Qtr 1 Agency Spend	Qtr 2 Agency Spend	Qtr 3 Agency Spend	Qtr 4 Agency Spend	Total
	£	£	£	£	£
Adult Social Services	471,086	432,085	438,876	286,927	2,786,862
Chief Executive's Service	85,347	84,218	55,040	56,942	477,747
Children's Service	620,824	588,781	616,518	579,272	4,189,966
Commercial	348,093	314,808	193,322	191,143	1,746,639
Corporate Governance	55,134	52,007	38,175	60,215	355,928
Deputy Chief Executive	289,695	269,194	261,282	304,061	1,958,768
Environment & Operations	408,392	417,781	435,982	384,888	2,885,694
Planning, Housing and Regeneration	181,796	160,123	131,198	118,945	1,002,328
Grand Total	2,460,367	2,318,997	2,170,393	1,982,393	8,932,150

10. LIST OF BACKGROUND PAPERS

10.1 None.

Legal – MM CFO – MC/JH

Performance report, Quarter Four, 2010-11

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1. Corporate performance overview

1.1 Corporate performance dashboard

The methodology for calculating these health ratings is contained in appendix 8 of this report.

Directorate	Revenue budget actual variance £'000	Capital actual variance £'000	Corporate Plan performance	HR/People	Key project rating
Adult Social Services	-	425	-1	-3	3
Children's Service	94	(5,188)	1.5*	-2	6
Environment & Operations	2,838	(5,247)	2	-3	-0.5
Planning, Housing & Regeneration	(377) HRA (87)	(708) HRA (516)	-1.5	-0.5	1.5
Commercial Services	(20)	(1,456)	-0.5	-1	3
Deputy Chief Executive's Service	(8)	(171)	0	-1	-1
Chief Executive's Service (incl. Customer Services & Libraries)	(396)	(158)	-2	-3	No key projects
Corporate Governance	(163)	93	5	-0.5	No key projects
Central Expenses	(1,564)	(3,588)	n/a	n/a	n/a
Totals ¹	GF 404	GF (15,304)	0	-6	2.5

^{1 1} Organisational totals are based on a simple sum of overall RAG ratings for each service, where each colour is given a number e.g. green equals 1, red equals -1 as set out in appendix 8.*

^{*} This includes all the children's indicators for which we have data for this year rather than just Quarter 4 results as is the case with all other services

1.2 Top corporate achievements, issues and actions

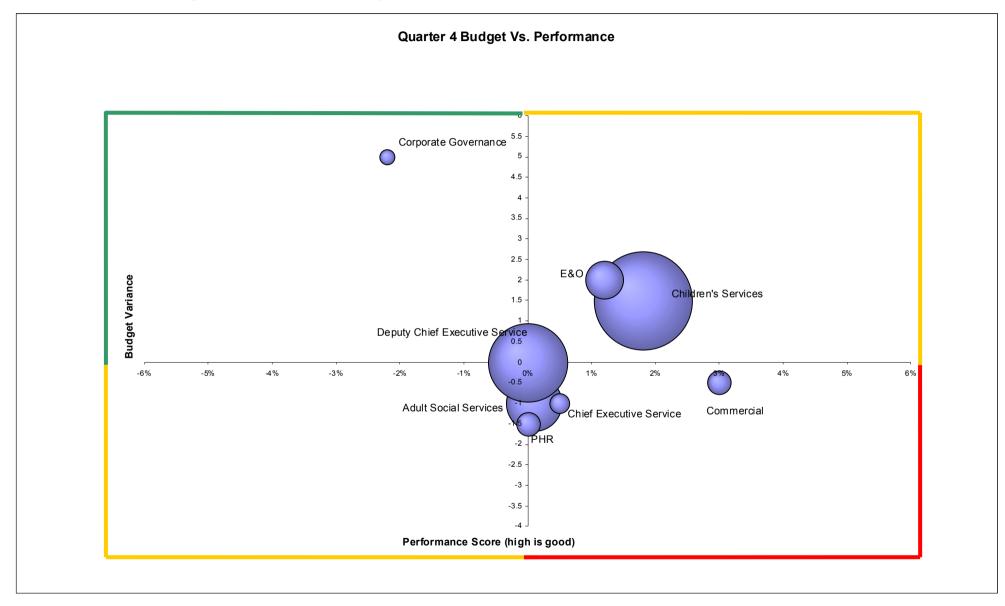
Affecting the customer experience

Achievements	Issues	Actions needed
 Successful 'Safer families' pilot, (domestic violence) – with only 1% of cases escalated to social care as a result of a domestic violence incident during or after the project. Cabinet endorsement of the library strategy (29 March) setting out a clear and positive direction for the service, subject to consultation. Work with residents in litter hot spot areas to develop an "Adopt a Street" collaborative working model with the Council- Following this Ravensdale Resident's Association has formally agreed to adopt their street. 	Increased footfall and pressure on customer services staff at face to face sites and telephones with increased Housing Benefits footfall and telephone enquiries following delayed implementation of the new system. This combined with the impact of required training has led to the telephone performance in the Corporate Contact Centre dropping in quarter 4 Sustained increased number of referrals to children's social care. This is impacting on the timeliness of assessments on cases referred into the service Dealing with the deterioration of carriageways due to the impact of the severe winter weather.	Monthly meetings set up with Housing Bens face to face and telephone managers to share information, resolve issues and mitigate risks and signposting customers to Community Legal for support where appropriate. Paper outlining short term response in order to improve customer experience coming to CDG in May. Recruit family intervention practitioners and the new family support service for 2011/12 through the One Barnet (including Community Budget) projects. Review referral processes and broaden our work with partner organisations to identify and support those families most at risk of adverse outcomes. Align budget with the need to improve the carriageway.

Affecting council efficiency and value for money

Achievements	Issues	Actions needed
• Professionally managed headcount reduction for the 2011/12 budget. The redundancies were reduced from 345 to 194 and we achieved 9 months salary cost against a target of 18 months	Resourcing in procurement team to deliver service and One Barnet objectives. Lack of capacity is putting timescales at risk.	Proposals to CDG for alternative means of delivering key pieces of procurement work and implementation of procurement improvement plan to ensure resource allocated appropriately in key areas such as One Barnet procurement support.
 Parking enforcement activity levels reached the required level of approximately 2500 penalty charge 	Continued lack of progress in increasing the recycling rate at 31% in quarter 4 against a target of 40%	Waste Strategy aimed at dealing with waste collection and waste disposal issues to be produced in draft form by July 2011.
notices per week in Qtr 4, after failing to achieve this in quarters 1,2 and 3. This was a result of targeted overtime and use of agency staff. The return on investment is being closely monitored.	Following budget decision the department are awaiting the outcome of two Judicial Reviews on Parking and allotment charges.	Working with legal to provide a robust defence.
• 88 Barnet Primary Schools, 1 Secondary School and 1 Independent School have signed up to the new school improvement traded service. 9 Head Teachers are on the steering group of the new service.		

1.3 Barnet Council budget vs. performance analysis



The graph shows:

- Chief Executive's and Commercial have both fallen into the lower performance and budget position from quarter three.
- Commercial has the highest budget variance (which has increased from previous quarters) and performance has fallen from Q2. Children's Services and E&O also both have significant budget variances at between 1% and 2%. The service with the largest absolute budget variance is E&O with £2.4m and the second is Children's Services with £879k. Only two Directorates have no budget variances in quarter four - DCES and PHR.
- Three Directorates have an overall positive level of performance against Corporate Plan targets Corporate Governance, E&O and the Children's Service. Environment and Operations has dramatically improved its performance, moving from a score of -2 in quarter 3 to 2 in quarter 4.

1.4 Current Corporate Risks

The following table is the updated corporate risk register as at 31st March 2011, this risk register was challenged as part of the Risk and Fraud Forum on the 24th March 2011.

Risk		Initial Assessment		itial Assessment Control Actions Date		Current Assessment			
	Impact	Prob.	rob. rating		(Priority)	Impact	Prob.	rating	
ORG0001 - Reputational Transformation – The Council's strategic agenda is defined by the One Barnet programme which is designed to transform public services to Barnet citizens, working with our partners and the community, in the context of severe resource constraint. Risk – failure to deliver One Barnet effectively, with declining service performance and citizen satisfaction. Sub-optimal commercial arrangements with third parties.		Medium 2	High 6	Ensure effective governance arrangements with both Cabinet Members and senior management engaged. <i>In Progress</i> (90% complete) Communication and Engagement strategy to ensure project level communications and engagement plans are in place <i>Implemented</i> (100% complete) Transition Strategy to ensure business as usual is maintained during the delivery of the programme <i>Implemented</i> (100% complete) Benefits Realisation Framework <i>In Progress</i> (70% complete)	30/6/2011 (Normal) N/A N/A 30/6/2011 (Normal)	High 3	Medium 2	High 6	

					Appendix A			
Risk	Initial Assessment				Target Date	Current Assessment		sment
	Impact	Prob.	rating		(Priority)	Impact	Prob.	rating
				Programme plan produced and signed off <i>In Progress</i> (85% complete)	30/6/2011 (Normal)			
				Project communications plans for live projects produced and signed off <i>In Progress</i> (90% complete)	30/6/2011 (Normal)			
				Risk management framework included risk and issue standards Implemented (95% complete)	30/6/2011 (Normal)			
				Risk management framework communicated to all live and pending projects and stakeholders In Progress (70% complete)	30/6/2011 (Normal)			
				Implementation partnership has been put in place to fill the knowledge and experience gap with regard to commercial assurance. Implemented (100% complete)	N/A			
ORG0002 - Financial Central government support has been cut and our response to this has gone to Cabinet and the budget was approved in February.	High 3	High 3	High 9	Financial and Business Planning Process <i>Complete</i> (100% complete)	N/A	Medium 2	Medium 2	Medium 4
Risk – given the scale of the savings there will be key concerns in delivering those savings over the next 4				Risk assessment of savings plans Implemented (100% complete)	N/A			
years and managing to deliver services in times of such uncertainty.				Monitoring of savings through the Financial and Business planning group monthly (40%)	30/6/2011			
				Information Governance Action Plan devised from recommendations in various internal and external reviews - <i>Complete</i>				
				Set up Information Governance Council (IGC) to oversee actions from the IM Review Implemented <i>Complete</i>				

Risk	Initial Assessment		sment	Control Actions	Target Date		nt Asses	sment
	Impact	Prob.	rating		(Priority)	Impact	Prob.	rating
				IGC to commission further work to enhance information management: - revised ICT Policy - IM Strategy - Information framework, including data retention and data sharing - review of information sharing protocols and standards,. In Progress (15% complete)	30/4/2011 (Normal)			
ORG0003 – Compliance - original Information management – The Council's overall arrangements to manage information, including systems, data sharing, data protection, freedom of information, transparency etc need further development. Risk – breach of information management requirements, sub-optimal service delivery with partners, failure to address transparency agenda effectively. Mitigating action: improvement programme to be specified and delivered.	High 3	Medium 2	High 6	Information Governance Action Plan devised from recommendations in various internal and external reviews - <i>Complete</i> Set up Information Governance Council (IGC) to oversee actions from the IM Review Implemented <i>Complete</i> IGC to commission further work to enhance information management: - revised ICT Policy - IM Strategy - Information framework, including data retention and data sharing - Review of information sharing protocols and standards, <i>In Progress</i> (15% complete)	30/4/2011 (Normal)		Medium 2	High 6
ORG0004 - Reputational Governance – The Council faces a period of major change with potential organisational trauma impacting on core governance systems and processes. Risk – breakdown in core governance systems leading to financial loss or reputational damage	High 3	Low 1	Medium 3	Comprehensive performance management reporting process including key risks at Directorate and Corporate level <i>Implemented</i> Governance reporting to Statutory Officers Group. Report produced. <i>In progress (100% complete)</i>		Low 1	Low 1	Low 1

Appendix A Target Initial Assessment **Current Assessment Control Actions** Date (Priority) Impact Prob. rating rating Develop Estate Strategy 31/3/2011 High Medium High High (Normal) 31/03/2011 In Progress (90% complete) 3 2 6 6

Asset management – Asset management planning is inconsistent and not well integrated into the business planning process. Capital programme delivery is not timely. Risk – failure to deliver cost-effective capital assets necessary to support service delivery.	3	2	6	In Progress (90% complete) Establish a Corporate Asset Management information system In Progress (90% complete)	(Normal) 31/03/2011 (Normal)	3	2	6
ORG0007 – Financial Iceland deposits – The Council is currently assuming recovery of Icelandic bank deposits based on priority status for UK local authorities. The Icelandic courts may determine that UK local authorities will not have priority status, leading to lower recovery in the sum of c£14m.	High 3	Medium 2	High 6	Work with the LGA and other affected authorities to maximise recovery through the Icelandic courts. lawyers for affected authorities are preparing case <i>In Progress</i> (75% complete)	30/6/2011 (Normal)	High 3	Medium 2	High 6
Risk – insufficient provision in the risk reserve and use of general fund balances which would need to be re- established at the minimum level.								
ORG0010 – Reputational Development and infrastructure – Development within the Borough through the medium-term is planned to deliver 8,800 new homes and an increase in	High 3	High 3	High 9	Planning Policy to negotiate S106 agreements In progress (0% complete)	No target date set	High 3	High 3	High 9
population of 20,000 by 2015. Risk – public service infrastructure within the borough is not able to expand to accommodate the increased requirements.				Explore other innovative forms of funding <i>In progress</i> (30% complete)	30/6/2011			
ORG0011 – Compliance Waste management and sustainability – The cost of waste disposal will increase significantly in the	High 3	High 3	High 6	Establish Barnet Waste Board Implemented (100% complete)	N/A	High 3	High 3	High 6
medium-term due to landfill tax increases and the procurement of new waste disposal facilities by the NLWA. The loss of £258.4m PFI credits presents				NLWA Procurement risk register maintained and updated – Implemented (100% complete)	N/A			

Impact Prob.

Medium

High

Risk

ORG0005 - Reputational

						/	hheum	<u> </u>
Risk	Initial Assessment			Control Actions	Target Date	Current Assessmen		
	Impact	Prob.	rating		(Priority)	Impact	Prob.	rating
further risk to the affordability and progress of the procurement. Waste minimisation, collection and recycling arrangements will significantly impact on cost and the amount of waste sent for disposal. In addition, the carbon reduction scheme will impose				Make progress at NLWA meetings, critical review of NLWA papers, with additional support from specialist consultant <i>In Progress (90% complete)</i>	30/4/2011			
financial penalties in respect of wider sustainability issues. Government likely to further increase penalties/incentives.				Develop, implement and review Waste Action Plan In Progress (30% complete)	30/4/2011			
Risk – increased waste sent for disposal at significantly increased cost. Lack of progress on wider sustainability agenda attracting additional carbon				Annual communications plan to include more targeted communications based on the intelligence available In Progress (30% complete)	30/4/2011			
commitment penalties.				Establish & Embed Carbon Reduction Commitment Steering Group to strengthen management focus on Carbon Reduction commitment In Progress (50% complete)	31/04/2011 (normal)			
				Options for the procurement going forward and their affordability is being considered with the NLWA. <i>In Progress</i> (80% complete)	30/4/2011			
				Prepare business case for members' decision on future waste collections In progress (40% complete)	30/6/2011			
ORG0014 - Financial RISK: new revenues and benefits systems went live February however with process inefficiencies, in	High 3	High 3	High 9	Legal advice to be sought- ongoing In Progress (80%)	30/4/2011	High 3	High 3	High 9
addition due to the downtime from December to February significant backlog of workload is required to be processed. The Revenues and Benefits team has been unable to meet the Department for Work and Pensions (DWP) requests for information to support their Housing/Council Tax Benefit claim for interim				Constant monitoring and reporting of risks, issues and progress through the various departments and companies involved. In progress (80%)	30/4/2011			
grant subsidy. This has resulted in a £3m reduction in grant subsidy until the information is supplied in				Reconciliation of new system once live In progress (80%)	30/6/2011			

Risk	Initial Assessment			Control Actions	Target Date	Current Assessment		
	Impact	Prob.	rating		(Priority)	Impact	Prob.	rating
August; this represents a risk to the cash flows of the Council of £250k per month.				Additional resource required to process backlog of transactions In progress (10%)	30/6/2011			
				Source better solution with Civica for hosting In progress (10%)	30/6/2011			

Corporate risks proposed for closure

Risk	Initial	Assess	sment	Control Actions	Target Date	Current Assessment		
	Impact	Prob.	rating		(Priority)	Impact	Prob.	rating
ORG0009 – Political Narrowing the gap – The Council plans to narrow the educational attainment gap between children with the greatest disadvantage and average attainment. This is part of a wider strategy to support vulnerable families and minimise the cost of public services. A number of Barnet schools are likely to seek Academy status. Risk – reduction in Council controlled support to schools and consequent reduced ability to influence the contribution of school to this agenda.	Medium 2	Medium 2	Medium 4	<i>In Progress</i> (75% complete) School Improvement Partners complete	31/3/2011 (High) 31/03/2011 (Normal)	Medium 2	Medium 2	Medium 4
ORG0012 - Financial Primary school places – Demand for primary school places will increase through the medium-term and investment requirements totalling c£40m are currently unfunded. Risk – insufficient primary school places are available to meet statutory requirements.	High 3	High 3	High 9	Cabinet report Sept 6th 2010 setting out strategy and likely investment needs. Report approved by Cabinet – <i>Implemented (100% complete)</i> Commence consultation on the expansion of Broadfields <i>Implemented</i> (100% complete) Gain Cabinet approval for expansion of Broadfields Complete (100%)		High 3	Medium 2	High 6

Risk	Initial	Initial Assessment		Control Actions	Target Date	Current Assessment			
	Impact	Prob.	rating		(Priority)	Impact	Prob.	rating	
ORG0013 - Financial Demographic Funding Pressures. Risk of needing an additional funding requirement of £6.3m by 2015 caused by increasing demand and contractual pressures on Adult Social Services from an increasing ageing population (13.8% growth in population aged over 65 by 2015 – ONC population projections) and increased numbers of young people with complex disabilities surviving into adulthood.	High 3	High 3	High 9	Inflationary uplifts being managed at 0% In Progress (0% complete) New fairer contributions policy to be consulted on In progress (0% complete) DDofASS and ADoC to develop and agree a joint transition strategy for Barnet Proposed (0% complete)	31/03/2011 (Normal)	High 3	High 3	High 9	
				Ensure Council's approach to dealing with indexation and contracts is in line with Adults medium term financial plan In progress (0% complete)					

2. Whole council summary tables

2.1 Key finance indicators

	Indicator		2010/11	2009/10	
			(Position	(Position	/Trend
			at	at	
_			31/03/11)	31/03/10)	
1	Revenue Expenditure				
	(a) Balances and Reserves:				
	(i) General Fund Balance	£'m	15.78	15.78	
	(ii) HRA Balances	£'m	4.23	4.14	
	(iii) School Balances	£'m	14.73	11.90	
	(b) Performance against Budget:				
	Variations:				
	(i) Overspends	£'m	13.77	11.35	
	(ii) Underspends	£'m	13.37	12.46	
2	Capital Expenditure				
	(i) Cumulative Slippage	£'m	49.71	55.06	
3	Debt Management				
	(i) Total Debt Outstanding over 30 days	£'m	5.46	6.51	
	(i) Total Debt Outstanding over 12 months	£'m	1.58	3.16	
	(iiii) Council Tax - % paid	%	95.60	96.30	
4	Creditor Payment Performance				
	(i) % of Creditors paid within 30 days	%	98.66	98.24	

2.2 Revenue Outturn – corporate overview

Description	Revised Budget as at 31/03/11 £000	Final Outturn at 31/03/11 £000	Final Outturn Variation as at 31/03/11 £000
Adults	95,819		
Central Expenses	52,645	51,081	(1,564)
Chief Executive	12,016	11,620	(396)
Childrens Services (Net of DSG)	46,926	47,020	94
Commercial Services	15,806	15,786	(20)
Corporate Governance	5,869	5,706	(163)
Deputy Chief Executive	12,581	12,573	(8)
Environment & Operations	23,096	25,934	2,838
Planning, Housing & Regeneration	2,428	2,051	(377)
Total 2010/11 General Fund Expenditure	267,186	267,590	404
Financing	(267,184)	(267,590)	(406)
Agreed use of Balances	(2)	-	2
General Fund Balances as at 01/04/10	-	-	(15,780)
General Fund Balances (excluding schools balances) at 31/03/11	-	-	(15,780)

Appendix A

2.3 Capital Outturn – corporate overview

Service Area	Original Budget (including prior years slippage)	In-year Slippage	In-year Additions/ Deletions	Current Budget	Final Outturn	Outturn Slippage	Total Slippage (In-year plus Outturn)
	£000	£000	£000	£000	£000	£000	£000
Adult Social Services	1,367	(844)	104	627	1,052	425	(419)
Central Expenses	4,500	-	-	4,500	912	(3,588)	(3,588)
Childrens Services	73,814	(16,319)	(14,984)	42,511	37,323	(5,188)	(21,507)
Capital Schemes Managed by Schools	4,701	-	845	5,546	6,240	695	695
Corporate Governance	31	(30)	-	1	94	93	63
Environment & Operations	16,099	(1,144)	845	15,800	10,553	(5,247)	(6,391)
Commercial Services	7,147	(2,932)	(400)	3,816	2,360	(1,456)	(4,388)
Chief Executive Services	268	(465)	465	268	110	(158)	(623)
Deputy Chief Executive Services	826	(341)	-	485	314	(171)	(512)
Housing - General Fund	8,283	(5,577)	5,651	8,357	7,649	(708)	(6,285)
General Fund Programme	117,035	(27,651)	(7,474)	81,910	66,606	(15,304)	(42,955)
Housing -HRA	23,672	(6,241)	830	18,261	17,745	(516)	(6,757)
Total Capital Programme	140,708	(33,892)	(6,645)	100,171	84,352	(15,820)	(49,712)

2.4 Corporate Plan performance - corporate overview

Directorate	Total no. of Corp Plan targets	Total no. of Corp Plan indicators	No. of indicators achieved	No. of indicators missed	Negative DoT	No. of indicators reporting data in Q4
Adult Social Services	3	3	1	2	2	3
Children's Services	6	9	1	1	1	2*
Environment & Operations	4	6	4	2	1	6
Planning, Housing & Regeneration	6	6	2	4	3	6
Commercial Service	3	4	1	3	0	4
Deputy Chief Executive	1	2	1	1	2	2
Chief Executive's Service	1	6	2	3	5	5
Corporate Governance	4	5	5	0	0	5
Total	28	41	17 (51.5%)	16 (48.5%)	14 (42%)	33

Note: Some indicators are grouped into baskets and treated as a single target, which is why columns 1 and 2 are different

2.5 Human Resource/People performance - corporate overview

Performance Indicator	Period covered	Target	Amber criteria	Q4 outturn (No.)	Q4 outturn % of total	Q4 (numerator/ denominator)	Target Variance	Q4 DoT	Benchmarking
				A	ttendance	•			
Average number of absence days per employee (Rolling year)	Apr 10 - March 11	6	6 - 6.5	7.8	N/A	23304.03/ 2983.87	30.2%	- 0%	9 days (CIPFA, All Members & other Unitary Authorities 2010)
Average number of absence days per employee this quarter (target is seasonally adjusted)	Jan 11 - March 11	1.51	1.5 - 1.7	1.9	N/A	5498.12/ 2962.87	23.2%	19.1%	2.25 days (CIPFA, All Members & other Unitary Authorities 2010)
% managers submitting a monthly absence return	Jan 11 - March 11	100%	>94%	259	59.3%	259/ 437	40.7%	6.8%	N/A : measure applicable to LBB only
				Perform	mance Review				
% performance reviews undertaken for eligible staff only	Apr 09 - March 10	100%	>94%		Ν		84% (CIPFA, All Members & other Unitary Authorities 2010)		
					Cost				·
Variance of total paybill to budget	Jan 11 - March 11	0	+/-5%		Available	for Quarter 1 2011/2	2012		84% (CIPFA, All Members & other Unitary Authorities 2010)
Management Indicator	Period	covered		Q4 outturn (No.)	Q4 outturn % of total establishment	Q4 (numerator/ denominator)	Do Q3 outt		Benchmarking
				Establis	hment/staffing				
Number of FTE established posts	As at 31 I	March 2011		3406.6	100.0%	3406.6/ 3406.6	1%	No relevant information available	
Number of FTE employees in permanent posts	As at 31 I	March 2011		2660.4	78.1%	2660.4/ 3406.6	▼ 1.49	%	88.3%(Capital Ambition, 2010)
Number of Hays temps covering established posts (non Hays temps and Interims available for Q1, 2011/2012)	As at 31 I	March 2011		306	9%	306/ 3406.6	5.59	%	11.7%(Capital Ambition, 2010)

						Appendix A
Number of Fixed Term Contract staff covering established posts	As at 31 March 2011	282.4	8.3%	282.4/ 3406.6	Not previously reported	No relevant information available
Number of consultants not covering established posts	As at 31 March 2011		Available	for Quarter 1 2011/	2012	No relevant information available
		Emplo	yee Relations			
Number of active employee relations cases	As at 31 March 2011	93	N/A	N/A	Not previously reported	No relevant information available
High Risk - Disciplinary	As at 31 March 2011	3	3.2%	3/93	Not previously reported	N/A : measure applicable to LBB only
High Risk - Grievance	As at 31 March 2011	1	1.1%	1/93	Not previously reported	N/A : measure applicable to LBB only
High Risk - Capability	As at 31 March 2011	0	0.0%	0/93	Not previously reported	N/A : measure applicable to LBB only
High Risk - III health capability	As at 31 March 2011	0	0.0%	0/93	Not previously reported	N/A : measure applicable to LBB only
High Risk - Employment Tribunals	As at 31 March 2011	6	6.5%	6/93	Not previously reported	N/A : measure applicable to LBB only

Staff numbers by service area

	E	STABLIS	HMENT*			OCCUP	ANCY**				OTHER
	Permanent	Fixed Term	Vacant	TOTAL	Permanent	Fixed Term	Agency/ Interim	TOTAL	Variance	Variance %	Casual
Adult Social Services	408.18	26.2	45.81	480.19	408.18	26.2	38	472.38	-7.81	-1.6%	128
Children's Service	694	116.27	183	993.27	694	116.27	83	893.27	-100	-10.1%	378
Chief Executives Service	188.06	35.96	30.08	254.1	186.06	34.96	21	242.02	-12.08	-4.8%	9
Commercial Directorate	128.47	26	23.33	177.8	126.31	26	14	166.31	-11.49	-6.5%	2
Corporate Governance	74.59	8.4	12	94.99	74.59	8.4	10	92.99	-2	-2.1%	4
Deputy Chief Executive Service	324.24	18.8	30.59	373.63	314.47	17.8	43	375.27	1.64	0.4%	3
Environment & Operations	631.28	43	86	760.28	621.37	38.91	82	742.28	-18	-2.4%	171
Planning, Housing & Regeneration	235.43	13.89	23	272.32	235.43	13.89	15	264.32	-8	-2.9%	16
Total	2684.25	288.52	433.81	3406.58	2660.41	282.43	306	3248.84	-157.74	-4.6%	711

* Establishment - the agreed number of posts for the organisation

** Occupancy - the number of workers engaged in post

2.6 Key projects – corporate overview

Service Area	Red Status	Amber Status	Green Status
Adult Social Services		2	4
Chief Executive's Service			
Children's Services		4	8
Commercial Services		2	4
Deputy Chief Executive	1	2	1
Environment & Operations	1	1	1
Planning, Housing & Regen		1	2
Totals	2	12	20

Although there are more projects under each Directorate than shown here some projects are currently in the 'concept' stage, therefore a RAG status can not be established. There were eight projects where the project managers failed to submit a report but following the AD Performance meeting have reported progress of their projects. The two projects still outstanding are: Pericles (DCES) and Highways Master Programme (E&O) but based on previous reporting and more recent conversations these have been rated as red.

3. Methodology for traffic light ratings

3.1 Thresholds for awarding health rating traffic lights

	Green	Green Amber	Red Amber	Red
	Good performance	Good, with some concerns	Some concerns	Serious concerns
 Revenue & capital budget mgt - variance % (above and below) 		< 0.5%	0.5 - 1%	More than 1%
Corporate Plan & HR performance scores	More than 2	1 to 2	-1 to 0	Less than -1

3.2 Method for producing the Corporate Plan, projects and HR/People health ratings

Each individual performance indicator is now traffic lighted according to the same four point traffic light scale: Green, Green Amber, Red Amber and Red. Points for each are awarded, as shown in the table below, and then added together to produce the overall health rating score.

	Points for each indicator		
Green	1		
Green Amber	0.5		
Red Amber	-0.5		
Red	-1		

For example, if there were four indicators and each achieved one of the four traffic lights, the net result would be a score of 0 and this would produce a Red Amber overall health rating, based on the table above in paragraph 1.2.

For key projects service-level health ratings, with its 3-colour rag rating system, a green will be awarded 1 point, and amber -0.5 and a red -1.

3.3 Method for producing individual performance indicator traffic light ratings

Traffic Light	% of targeted improvement achieved	Description	Any target that is met achieves a Green traffic light.	
Green	100% or more	Meeting or exceeding target	Targets that have not been met, but where 80% or more of the targeted improvement has been achieved, will be given a Green Amber traffic light.	
Green Amber	>80% <100%	Near target with some concerns	If the targeted improvement is below 80% but above 65% the indicator will get a Red Amber rating. For example, if the baseline is 80 people and the target is 100 people, the	
Red Amber	>65% <80%	Problematic		
Red	<65%	Serious concerns	targeted improvement is 20. 80% of 20 is 16, so the outturn would need to be	

at least 96 people to achieve Green Amber and at least 93 people to achieve a Red Amber.

Appendix A

Whilst initial traffic lights will be based on this objective criteria, they may subsequently be changed through discussion between Directorates and the Performance team, based on the individual circumstances and prospects for each target. Where this has occurred it will be clearly stated in the report with the reasons given.

The criteria for red and amber traffic lights for HR/People measures differs for each indicator; the amber criteria for each is shown alongside the indicator in the individual data tables.

3.4 Employee Relations case ratings

Each Case is allocated a status and scored as follows.

RAG	Description	Score per case
Red	 High risk to the council in terms of litigation, financial, reputation or political impact. The case is an HR priority Service Directors and/or their deputies will be aware of these cases This category will include all cases of discrimination regardless of stage E.g. ETs, cases where appeal/ET likely, where Directors or ADs are involved as alleged perpetrators, where major financial loss/fraud is being investigated. 	-2
Amber	 Medium risk to the council in terms of litigation, financial, reputation or political impact. Action is probably at the Formal stages of procedures The Local Management team are aware of the case e.g. cases are at formal stages of procedure/formal consultation etc 	-1
Green	 Low risk to the council in terms of litigation, financial, reputation or political impact. Local action being taken HR is kept aware and is advising Local line managers are managing the case (HR won't always know about these) Eg. Informal capability/illhealth/pre restructure (no issues) 	- 0.5

Appendix A

Description	Revised Budget £000	Final Outturn 2010/11 £000	Final Outturn Variation £000	Provisional Outturn Variation £000	Change £000
Adults	95,819	95,819	-	131	(131)
Central Expenses	52,645	51,081	(1,564)	(3,663)	2,099
Chief Executive	12,016	11,620	(396)	57	(453)
Childrens Services (Net of DSG)	46,926	47,020	94	879	(785)
Commercial Services	15,806	15,786	(20)	481	(501)
Corporate Governance	5,869	5,706	(163)	(129)	(34)
Deputy Chief Executive	12,581	12,573	(8)	-	(8)
Environment & Operations	23,096	25,934	2,838	2,415	423
Planning, Housing & Regeneration	2,428	2,051	(377)	-	(377)
Total 2010/11 General Fund Forecast	267,186	267,590	404	171	233
Area Based Grant	(20,086)	(20,492)	(406)	-	(406)
Aggregate External Finance	(94,556)	(94,556)	-	-	-
Collection Fund Surplus	(1,998)	(1,998)	-	-	-
Council Tax (Collection Fund Transfers)	(153,005)	(153,005)	-	-	-
Reserves	2,461	2,461	-	-	-
Use of Balances	2	0	(2)	171	(173)
General Fund Balance @ 1/4/10	(15,780)	(15,780)			
General Fund Balance @ 31/3/11	(15,778)	(15,780)			

Description	Revised Budget £000	Final Outturn 2010/11 £000	Final Outturn Variation £000	Provisional Outturn Variation £000	Change
Dedicated Schools Grant	(404)	(404)	-	(1,276)	1,276
Housing Revenue Account	-	0	0	(226)	226

Appendix B

2010/11 Final Outurn: Revenue Budget

Adults

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
	£000	£000	£000	£000	
Care Services - Learning Disabilities	25,639	36,252	36,253	1	Significant purchasing budget pressures offset by Section 256 resources. Work programme undertaken with providers to reduce costs to bring spend in line with budget
Care Services - Mental Health	7,742	7,283	7,440	157	Pressures from Continuing Care and Forensic Services transfers some offset by holding vacant posts. Work being undertaken with Health on improved commissioning and move on from Residential Care to Supported Living
Care Services - Older Adults - Physical Disabilities	48,389	47,489	48,192	703	Greater demand in line with demography, and in particular from the PCT around Continuing Care have caused pressures within the budget some offset by Homecare contract savings. Net increase of 28 older people requiring care home placements.
Performance & Supply Management	5,465	4,203	4,144	(59)	Reduced spend on training events and vacancies held reducing spend in preparation for restructure and reduced agency use.
Strategic Commissioning & Transformation	11,107	12,899	12,166	(733)	Preparation for implementation of 2011/12 savings plan achieved in year and Voluntary Sector spend reduced.
Government Grant Income	(2,110)	(12,307)	(12,376)	(69)	Increase in government Grant
Total	96,232	95,819	95,819	-	

Central Expenses

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
	£000	£000	£000	£000	
Corporate Subscriptions	314	314	341	27	
Levies	24,443	,	24,638		Increase in the LPFA Levy
Central Contingency	5,528	3,078	(418)	(3,496)	Drawdown on the unallocated general contingency
					was lower than anticipated through prudent financial management and containment of costs across the organisation.
Rate Relief	433	433	504	71	
Capital Financing	15,719	16,538	15,311	(1,227)	Underspend due to Loans matured in year and £5m LOBO recalled, resulting in lower interest payments and higher interest return on deposits due to relaxed Treasury Management Strategy. Interest payments were also lower as a result of reviewing funding and slippage on the capital programme
Early Retirement costs	7,004	7,004	9,359	2,355	Additional redundancy / early retirement costs associated to 2011-12 budget savings
FRS17 Adjustment	-	931	931	-	
Car Leasing	2	2	-	(2)	
Corporate Fees & Charges	599	599	472	(127)	Underspend on Audit Fees
Miscellaneous Finance	(383)	(697)	(57)		Overspend due to insurance and the cut in LABGI grant
Total	53,659	52,645	51,081	(1,564)	~

Chief Executive

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
	£000	£000	£000	£000	
Executive Office	744	901	823	(78)	Underspend on conference expenses
Chief Executive's Service	2,508	2,416	2,440	24	Overspend on salaries. Includes additional costs for
					Census activity.
Grants	1,319	1,181	1,170	(11)	Underspend on salaries
Library Services	6,017	6,008	5,871	(137)	Underspend on salaries and building costs. Adjustment for project management costs paid from capital budget
Customer Services, Registration & Organisation Development	1,653	1,510	1,316		Higher savings than expected from installation of GSM gateway for telephone calls. Registrars - income higher than forecast. Provisional outturn included earmarked reserves that had been applied for but that were subsequently turned down.
Total	12,241	12,016	11,620	(396)	

Appendix B Childrens' Services

2010/11 Final Outurn: Revenue Budget

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
CHILDREN'S SERVICE - GENERAL FUND	£000	£000	£000	£000	
Management Team Social Care Division	1,260 25,760	1,003 25,419	1,036 27,394		The demand for children's social care remains at unprecedented levels. The most significant areas of financial pressure are external family assessments, external placements for children in care and agency costs. Contact has been made with the courts to find ways to reduce the financial impact on the local authority of decisions relating to family contact etc. To increase social work capacity, we are using external funding to undertake the more routine information and data inputting tasks, releasing social work time to increase face to face contact with families. Other areas of financial pressure include adoption, special guardianship and leaving care services. The Social Care division end of year outturn was consistent with prior months projections reporting, £1.9m overspend.
Asylum Seekers BRSI	- 1,536	- 731	(18) (80)		Vacancies held to offset overspends elsewhere in the Children's Service;
Safeguarding	982	1,021	1,180		Increased volume of Safeguarding Board activity
SEN Transport	5,538	5,724	5,274	(450)	Underspend on cost of escorts
Youth and Connexions	4,340	4,239	3,976		Vacancies held to offset overspends elsewhere in the Children's Service
Other Children's Service Budgets	9,529	9,193	8,662	(531)	Vacancies held to contain pressures
Total	48,945	47,330	47,424	94	

Commercial Services

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
	£000	£000	£000	£000	
Corporate Programmes & Consultancy	92	612	618	6	Non-Rechargable costs within Corporate Programmes
Property Services & Asset Management	7,951	7,885	7,839		Income generated from another London Borough for print management support.
Corporate Procurement	495	410	379		Underspend due to staff cost recharged for dedicated support being provided to the Regeneration team
Information Systems One Barnet Programme	7,094	6,899 -	6,950 -	-	Additional software licensing costs. Total spend of £2.5 million has been met from various sources - £1.5 million from central expenses and £1 million from the Transformation reserve.
Total	15,632	15,806	15,786	(20)	

Corporate Governance

		Vari	ations		
Description	Original Budget	Budget V1		Variation	Comments
	£000	£000	10/11 £000	£000	
Legal Services	1,848	1,821	1,941		Influx in care proceedings and increased no. of
	1,040	1,021	1,341		employment cases resulting in increased rot. of and court fees in both Advocacy and Community divisions.
Democratic Services	831	819	808		Savings from vacant post
Members	1,697	1,681	1,536	(145)	Savings achieved from revised scheme to Members Allowances and reduced running costs.
Corporate Anti Fraud Team	189	178	159	(19)	Underspend on salaries
Elections	535	519	520		Overspend in Electoral Registration is offset by the underspend generated from vacant posts in Elections Project Team.
Civil Protection	204	196	133		Underspend due to vacant post and reduced spend due to no major incidents.
Performance and Organisation Development	255	320	355	35	Overspend on salaries and training costs
Corporate Governance Directors	317	312	249	(63)	Underspend on salaries
Leaders Office	10	10	8	(2)	Underspend on general running costs
Insurance	66	13	(3)	(16)	Savings from vacant post
Total	5,952	5,869	5,706	(163)	

Appendix B

2010/11 Final Outurn: Revenue Budget

Deputy	Chief	Executive

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
	£000	£000	£000	£000	
Finance	3,746	4,384	4,384	-	
Human Resources	2,174	2,233	2,200	(33)	The final outturn of £32k under spend is due to
					adjustment in the cross charging of the Pension
					costs.
Revenues and Benefits	5,395	5,964	5,989	25	
					The two areas of greatest variation are both areas
					we have no control over. Benefit payments actually
					made. Cost income lower than budgeted.
Total	11,315	12,581	12,573	(8)	

Environment & Operations

DescriptionOriginal BudgetBudget VI Outturn 10/11Final Outturn 10/11VariationComments£000£000£000£000£000Management and performance9931,0491,479430Overspend relates to the expected recha staff costs within Highways & Design Ma Performance Team to other E&O service which was not actioned. This does not aft overall E & O variance as the costs would been reflected in other areas.Highways Inspection/Maintenance4,3773,9514,662711Overspend due to the capitalisation of pic maintenance leaving insufficient planned maintenance revenue budget for the Divi Additionally the Winter Maintenance budg assuming a medium winter whereas this been severe (as last year). A further pres on the Highways Responsive budget due commitment to divert funds to PEP Phass or the Highways Responsive budget due commitment to divert funds to PEP Phase and grounds maintenance costs for King Playing Field and higher than expected u and grounds maintenance costs for King Playing Field and higher than expected u at Cophall estate.Cleansing4,7784,6634,801138Overspend relates to increase in agency, over Christmas period and water licensed	agement 8 areas fect the d have anned sion's need. get winter has sure arose to e 1. of new ng, repair George
Management and performance9931,0491,479430Overspend relates to the expected recha staff costs within Highways & Design Man Performance Team to other E&O service which was not actioned. This does not af overall E & O variance as the costs would been reflected in other areas.Highways Inspection/Maintenance4,3773,9514,662711Overspend due to the capitalisation of pla maintenance leaving insufficient planned maintenance evenue budget for the Divi- Additionally the Winter Maintenance budg assuming a medium winter whereas this been severe (as last year). A further pres- on the Highways Responsive budget due commitment to divert funds to PEP Phase (368)Highways income budgets incl. NRSWA(368)(377)(737)(360)Greenspaces4,8044,7704,84979Overspend related to unbudgeted cleanir and grounds maintenance costs for King Playing Field and higher than expected u at Copthall estate.Cleansing4,7784,6634,801138Overspend relates to increase in agency,	agement 8 areas fect the d have anned sion's need. get winter has sure arose to e 1. of new ng, repair George
Highways Inspection/Maintenance4,3773,9514,662staff costs within Highways & Design Mai Performance Team to other E&O service which was not actioned. This does not aff overall E & O variance as the costs would been reflected in other areas.Highways Inspection/Maintenance4,3773,9514,662711Overspend due to the capitalisation of pla maintenance leaving insufficient planned maintenance revenue budget for the Divid Additionally the Winter Maintenance budget due commitment to divert funds to PEP Phase on the Highways Responsive budget due commitment to divert funds to PEP Phase on the Highways Responsive budget de commitment to divert funds to PEP Phase on the Highways Responsive budget de commitment to divert funds to PEP Phase on the Highways Responsive budget de commitment to divert funds to PEP Phase on the Highways Responsive budget de commitment to divert funds to PEP Phase on the Highways Responsive budget de commitment to divert funds to PEP Phase permitting schemeGreenspaces4,8044,7704,84979Overspend related to unbudgeted cleanir and grounds maintenance costs for King Playing Field and higher than expected u at Copthall estate.Cleansing4,7784,6634,801138Overspend relates to increase in agency,	agement 8 areas fect the d have anned sion's need. get winter has sure arose to e 1. of new ng, repair George
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Highways income budgets incl. NRSWA(368)(377)(737)(360)Increased income following introduction of permitting schemeGreenspaces4,8044,7704,84979Overspend related to unbudgeted cleanir and grounds maintenance costs for King Playing Field and higher than expected u at Copthall estate.Cleansing4,7784,6634,801138Overspend relates to increase in agency,	of new ng, repair George
And grounds maintenance costs for King Playing Field and higher than expected u at Copthall estate.Cleansing4,7784,6634,801138Overspend relates to increase in agency,	George
	,
mechanical sweepers. This was partially savings on transport costs	s for
Refuse (domestic and trade waste) 3,012 3,827 3,750 (77) Lower than expected transport recharges increased Trade Waste income partially or staffing cost overspends.	
Parking (659) (974) (555) 419 Car Parks income shortfall exacerbated b proportion of machines out of order. Movi cashless parking in 11/12 will address thi addition there was under recovery of staf within the Parking Design Team but most reduced contribution to capital schemes.	e to s issue. In f costs
Transport 84 37 (323) (360) Net surplus derived from fleet and passer transport recharges and under utilised tra budget.	-
Recycling 4,679 3,785 3,580 (205) High material income and staff vacancies increased contract price resulting from ac flats and inflation.	-
Street Lighting 3,116 3,110 - Lower reserve drawdown required resulti programme behind schedule and perform adjustments which have negated the imp higher energy costs this year	ance act of
Community Safety 477 400 374 (26) In year vacancies in Safer Communities I Community Protection 1,363 1,367 1,335 (32) Staff and running cost savings offsetting i shortfall in Trading Standards and Licens CCTV. CCTV. CCTV.	income ing and
Leisure 1,787 1,798 1,698 (100) Proposed reserve bid of £100k in respect Stadium GLL contract written back to ser	
E&O General Fund 28,443 27,406 28,023 617	
Special Parking Account (5,092) (4,310) (2,089) 2,221 Pressure on income throughout the year and Display (On Street) and Bus Lane en partially offset by reduced running costs. parking recovery plan is on track in 2011/ achieve improved service and income level	forcement, The 12 to
E&O Total (inc SPA) 23,351 23,096 25,934 2,838	

Appendix B Planning, Housing & Regeneration

2010/11 Final Outurn: Revenue Budget

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
	£000	£000	£000	£000	
Land Charges	(932)	(663)	(711)		Favourable variance due to staffing underspend and receipt of £34k grant from CLG to cover potential restitutionary claims and loss of fees. Fee income slightly under target, tempered by £272k drawdown from central contingency
Environmental Health/ Cem & Crem	1,373	1,318	1,165		Cem and Crem income exceeded target and along with vacancy and running cost savings in EH Management has offset pressures on Care and Repair budget, mortuary expenditure and write offs in works in default.
Planning	192	651	922	271	Adverse variance due to legal costs in respect of Edgwarebury Lane Cemetery lost appeal as well as salary and other running cost overspends. Establishment costs are under review alongside Lean Systems programme.
Strategy (Planning & Housing)	669	607	680	73	Budget reduced through in year savings by £69k on basis of alternative income streams to cover overspend, however ultimately not achieved.
Building Control	(243)	(177)	(356)	(179)	Building control and street naming and numbering fee income has outperformed the budget.
Housing	713	640	490	(150)	Outperformance in Private Sector Leasing and TA income offsetting previously flagged losses at Barbara Langstone House and the cost of running Home Choice. The Housing Needs and Resources side is over budget due to HALS void penalties and TfL disturbance payments.
Regeneration Service	257	52	(139)	, , , , , , , , , , , , , , , , , , ,	Rental income maximisation from PSL buyback properties awaiting regeneration, re-alignment of salaries between GF & HRA and recovery of consultant fees. More recoverable costs through development partner.
Total	2,029	2,428	2,051	(377)	

Dedicated Schools' Grant

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
CHILDREN'S SERVICE - DSG	£000	£000	£000	£000	
SEN Placements, Recoupment & Therapies	9,685	9,481	8,596	(885)	One-off underspend due to finalising agreements
					with other local authorities and providers over
					outstanding prior year payments
Pupil Referal Unit	1,514	1,509	1,535	26	
Other Centrally Retained Schools Budgets	10,860	12,024	10,540	(1,484)	Underspend on 3&4 year olds free educational
					entitlement
ISB	213,809	207,238	207,238	-	
DSG & LSC Grant	(235,992)	(230,656)	(228,313)	2,343	
Total	(124)	(404)	(404)	-	

Housing Revenue Account

		Vari	ations		
Description	Original Budget	Budget V1	Final Outturn 10/11	Variation	Comments
Housing Revenue Account	£000	£000	£000	£000	
LBB Retained	1,532	1,524	1,560	36	
HRA Regeneration	1,091	1,088	961	(127)	Increased recovery of consultants costs from developers
HRA Other Income and Expenditure (net)	(3,555)	(3,544)	(3,245)		Surplus due to higher than budgeted dwelling rents and lower debt management costs. This has offset higher bad debt provision, HRA subsidy payments and lower than budgeted service charge income.
Support Service recharges	576	576	725		Support recharges higher than budgeted, mainly from property services
Interest on Balances	(80)	(80)	(89)	(9)	
HRA Surplus/Deficit for the year	436	436	88	· · · · ·	Surplus below budget due to a £942k adjustment to rectify a legacy inter-company imbalance with Barne Homes
Total	-	-	-	-	

Service	Final Outturn	Provisional	Change	Comment
	10/11	Outturn 10/11		
	Variance	Variance		
Adults	-	131	(131)	Non recurrent income received, achieved
				through better income management
Central Expenses	(1,564)	(3,663)	2,099	Potential drawdown of contingency not
				called on, Redundancy costs were lower
				due to the reduction in the number of
				redundancies and reduced capital financing costs some of these was offset
				by overspend due to grant cuts.
Chief Executive	(396)	57	(453)	Higer savings than expected from
	(/	_	(/	installation of GSM gateway for telephone
				calls. Provisional outturn included
				earmarked reserves that had been applied
				for but that were subsequently turned
				down. Registrars - income higher than
		070		forecast. Libraries unders
Childrens Services	94	879	(785)	Variance mainly due to additional BRSI
				underspends alongside transport savings due to the new contract which commenced
				in November 2010. Vacancies held to
				offset overspends in the Children's Service
				and pending budget savings for 2011/12.
Commercial Services	(20)	481	(501)	IS spend delayed / change in expected
	()		()	costs in year for NLBP buildings / some
				specific property costs attributed to
				Regeration service
Corporate Governance	(163)	(129)	(34)	Additional income received in Legal and
				CAFT offset by increased court costs in
Doputy Chief Executive	(0)		(0)	CAFT
Deputy Chief Executive	(8)	I -	(8)	I I

Environment & Operations	2,838	2,415	423	Adverse movement from Provisional Outturn due to lower than forecast recovery of staffing costs from Capital projects within both Highways and Parking Design and lower than anticipated PCN debtor. However higher Permitting income and reduced support service recharges have lessened the overall impact.
Planning, Housing & Regeneration	(377)	-	(377)	Improved income received on cem&crem, planning applications, and building control fees, as well as additional income received from rent and services on B&B properties, offset by increased security and insurance costs at BLH
Total	404	171	233	

Capital Programme Description	Sub-Description	Current 2010/11 Budget (incl. Slippage and Substitutions)	2010/11 Actual Expenditure (incl Accruals)	Variance from Revised Budget	Explanation if variance over £50,000
		01000			
Adult Social Services		£'000	£'000	£'000	
		40		(4.0)	
Improving the Care Environments for Older People		16		(16)	-
Broadfields- Supported Living Developments		592	1,052	460	Works carried out were more than anticipated.
Barnet Independent Living Service- Repair Works		19		(19)	- ·
SWIFT					Project to start in 11/12
Mental Health and Adults Personal Social		-	4.050	-	-
Services Allocations		627	1,052	425	
Total - Adult Social Services		627	1,052	425	
			.,		
Central Expenses					
Capitalised Redundancies		4,500	912	(3,588)	Only the statutory element of redundancy costs were allowed to be capitalised by CLG.
Capitalised Redundancies		4,500	912	(3,588)	
Total - Central Expenses		4,500	912		
Childrens Services					
	2008-09 Programme	14	7	(7)	· ·
Schools Access Initiatives	2009-10 Programme	116		(27)	
	2010-11 Programme	360	341	(19)	-
Schools Access Initiatives		489	436	(53)	Monies to cover retentions against schemes completed in 2010/11
Modernisation - Primary & Secondary	Modernisation Prim & Sec 2008- 09	670	752	82	-
	Modernisation Prim & Sec 2009- 10	1,149	502	(646)	-
	Modernisation Prim & Sec 2010- 11	2,120	563	(1,558)	Schemes such as window replacement and landscaping schemes had delayed start, spend re-profiled for 2011/12.
Schools Modernisation & Access Improvement Programmes		3,939	1,817	(2,122)	
Urgent Primary Places		1,043	810	(233)	Modular Building installation delayed, spend re-profiled for 2011/12.
Urgent Primary Places		1,043	810	(233)	
Surestart	Residual Phase 2	50			
	Phase 3	1,497			Two delayed projects, spend re-profiled for 2011/12.
Surestart Programme		1,547	1,357	(191)	
Major School Rebuild	Underhill Infants - Childrens Centre	48	34	. (14)	-
Major School Rebuild	Hyde School Rebuild & Childrens Centre	205	95	(110)	· · ·
Major School Rebuild	Parkfield School	150	33	(118)	-
Major School Rebuild Total		403			Bought forward retentions.
Primary Schools Capital Investment Programme (PSCIP)		9,662			Broadfield School expansion project had lower than anticipated spend in 2010/11, spend re-profiled for 2011/12.
Primary Schools Capital Investment Programme					

Capital Programme Description	Sub-Description	Current 2010/11 Budget (incl. Slippage and Substitutions)	2010/11 Actual Expenditure (incl Accruals)	Variance from Revised Budget	Explanation if variance over £50,000
		£'000	£'000	£'000	
East Barnet & Project Faraday		5,878	5,808	(71)	Project Faraday had lower than anticipated spend in 2010/11, spend re-profiled for 2011/12
East Barnet Schools Rebuild		5,878	5,808	(71)	Project Faraday had lower than anticipated spend profile in 2010/11, budget reprofiled for 2011/12
LEA Liability at VA Schools re major capital schemes (Bishop Douglas)		-		-	Scheme finished
Big Lottery Fund Schemes		-	10	10	-
Youth Capital Funding		132	131	(1)	· · ·
Primary Capital Programme (DfES Primary Pathfinder)		12,490	12,427	(63)	Early years school scheme had a lower than anticipated spend profile in 2010/11, budget reprofiled for 2011/12.
Health & Safety Works (DSG)		-		-	-
Early Years - Quality & Access		1,463	1,458		-
Extended Schools		333	123		Delayed projects, spend re-profiled for 2011/12.
Targeted Capital 14-19 SEN		1,927	730	(1,197)	Monies can be spent until August 2011. School managed schemes have been delayed and spend during 2010/11 reduced. Work will be be completed by August 2011.
Information Systems for Parents & Providers		2	2	-	-
Woodhouse Road		-	-	-	Scheme finished
Exceptional capital funding for cooking spaces		855	855	-	-
Aiming High for Disabled Children		444	445	1	Scheme finished
Rithmik Music Studio		-		-	Scheme finished
TCF - Kitchen & Dining		1,787	493	(1,293)	Garden Suburb project delayed due to complexities of scheme, spend less than anticipated in 2010/11, budget reprofiled for 2011/12.
Building Schools for the Future		-	-	-	Scheme finished - Aborted June 2010.
Co-Location	Brunswick Park Community Hub & Acorn Centre	-	567	567	This project was aborted in year but the authority received a grant to cover any costs. Therefore NIL variance as fully funded.
Emergency Works		-	49	49	This spend is for the 1st phase of roofing works at Claremont, Church Hill and Summerside schools. These schemes will progress in 2011/12
Integrated Children's System		-		-	Scheme finished
Play Builders		-		-	-
Outstanding commitments on completed schemes		118	48	(71)	This spend is for the 1st phase of roofing works at Claremont, Church Hill and Summerside schools. These schemes will progress in 2011/12
Other Schemes		19,549	17,339	(2,210)	
Total - Childrens Services		42,511	37,323	(5,188)	

Capital Programme Description	Sub-Description	Current 2010/11 Budget (incl. Slippage and Substitutions)	2010/11 Actual Expenditure (incl Accruals)	Variance from Revised Budget	Explanation if variance over £50,000
		£'000	£'000	£'000	
Capital Schemes Managed by Schools					
New Deals for Schools Devolved Formula Capital		3,172	5,523	2,351	The Devovled Formula Capital delegated to schools was reduced for 2010/11, any shortfall is met from the School's capital balances.
Harnessing Technology Grant		913	717	(196)	The Harnessing Technology grant was reduced in year by 50%. Schools were informed that match funding would be available from the DSG but spend on technology was lower than anticipated.
Locally Controlled Voluntarily Aided Programme	Pass ported budget - hence any spend is notional	1,461		(1,461)	Passported budget - spend is notional
Specialist Schools (capital grant)		-		-	
Capital Schemes Managed by Schools		5,546	6,240	694	
Total - Capital Schemes Managed by Schools		5,546	6,240	694	
Corporate Governance					
Emergency Response Command Centre		1	-	(1)	-
Members IT			94	()	
Corporate Governance Projects		1	94	93	
Total - Corporate Governance		1	94		
			-	-	
Environment & Operations					
Recycling Schemes		56		(56)	Spend for both schemes is allocted against the purchase of green bins code. Budget across both schemes results in a variance of less than £50k.
Purchase of Green Bins		100			
Recycling Schemes		156	134		
CCTV in Town Centres Programme	2004/05 & 2005/06 programme	62	-	(62)	Retentions carried forward.
	2006/07 programme	-	-	-	
	2007/08 programme	22		(22)	· ·
Closed Circuit Television in Town Centres		84		(84)	
Victoria Park Pavillion Rebuild	_	38	-	(38)	
Watling Park - Entrance gates	_		-	-	· · ·
Glebelands Open Space - Sports Pitches Refurbishment of Hendon ParkToilets	-	-	-	-	· · ·
Installation of new skate park	-1	-	-	-	
Fairplay Playbuilders	-1	- 1	-	- (1)	1
CCTV Installation		263		· · · · · · · · · · · · · · · · · · ·	The CCTV system is currently at it physical capacity. Therefore, the CCTV installation programme was not delivered in 2010/11 and no new schemes can be delivered in 2011/12
Building Safer Communities		54	67	13	
Copthall Roof	1	47		(47)	1 .
Outstanding Environment Commitments on completed schemes		77		(77)	Retentions carried forward.
Other Environment & Transport Schemes		480	78	(402)	
Structural Maintenance of Bridges	Prior Years	-	-	-	· ·
	2009/10 allocation	(3)	1	1	48 -

Conital Draggeren Description		0	0040/44	Manian	
Capital Programme Description	Sub-Description	Current 2010/11 Budget (incl. Slippage and Substitutions)	2010/11 Actual Expenditure (incl Accruals)	Variance from Revised Budget	Explanation if variance over £50,000
		£'000	£'000	£'000	
	2010/11 allocation	-	-	-	
Local Safety Schemes	2007/08 Programme	-	-	-	-
	2008/09 Programme	-	-	-	
	2009/10 Programme	393	362	2 (32)	
Carriageway Reconstruction - Principal Roads	2006/07 & 2007/08 allocation	-	-	-	
	2008/09 allocation	-	-	-	
	2009/10 allocation	124	126	3 3	-
Road Traffic Act - Controlled Parking Zones	2008/09 Programme	-	-	-	
	2009/10 Programme	529		(475)	Allocation not directed for use in 2010 as a result of changing priorities. Further spend expected in 2011.
	2010/11 Programme	14	. 2	(9)	- · · · ·
Footway Reconstruction	2007/08 allocation	-	-	-	· · ·
	2008/09 allocation	-	-	-	· ·
	2009/10 allocation	537	279	, , , , , , , , , , , , , , , , , , ,	Allocation partly slipped forward at provisional as some works will carry forward into 2011
	2010/11 allocation	18	2	(16)	- · · ·
London Bus Priority Network	Consultants Costs	-	-	-	
	2007/08 LBPN Programme	-	-	-	· ·
	2008/09 LBPN Programme	-	-	-	· ·
-	2009/10 LBPN Programme	30	23	3 (7)	-
Cycling	2007/08 allocation	-	-	-	-
	2008/09 allocation	-	-	-	· ·
	Cycling Non LCN Schemes 2009/10	8	-	(8)	-
	Cycling LCN Schemes	100	ę	(91)	Allocations reprofiled to a nil value at provisional as no further allocation & no further spend expected in this area.
Traffic Management	2007-8 Pursley Road Allocation	g	8	3 (1)	-
Cartwright Memorial, St Mary's Church		5	3	8 (2)	
	2007/08 BSA Allocation	-	-	-	•
Bus Stop Acessibility	2008/09 BSA Allocation	-	-	-	
	2009/10 BSA Allocation	16	17	' 1	
Colindale Development Area	Reconstruction of Railway Bridges	1,246	632	(614)	Remaining contractor payments expected to be made in 2011.
	A41 Aerodrome Road junction improvement works	350	36	õ (314)	Remaining contractor payments expected to be made in 2011.
	Controlled Parking Zones	40	5	5 (35)	1 .
	Aerodrome Road - additional	40		3 (32)	1 .
	pedestrial facilities		Ì	(02)	
	Colindale Station interchange	50	F	š (44)	· · ·
	New scheme to be approved (Public Transportation Improvements)	10		(10)	-
	New scheme to be approved (Public Transportation	100	5	6 (95)	In year allocation for this project has resulted in the works not being commissioned in 2010. Further spend expected in 2011.
	Improvements)				49

Capital Programme Description	Sub-Description	Current 2010/11 Budget (incl. Slippage and Substitutions)	2010/11 Actual Expenditure (incl Accruals)	Variance from Revised Budget	Explanation if variance over £50,000
		£'000	£'000	£'000	
	Colindale CPZ Parking Review Feasibility Study- Colindale Hospital CDA- Colindale Hospital	15	-	(11)	
GAF 3 Funding of Transport Projects	GAF 3 Funding of Transport	262	5	(262)	Allocation not directed for use in 2010 as a result of changing priorities. Further spend
	Projects	202	-	(202)	expected in 2011.
Minor TfL allocations	2007/08 TfL allocation	-	-	-	· · ·
	2008/09 TfL allocation	-	-	-	
	2009/10 TfL allocation	-	-	-	
	Walking	75			
	Local Choice on Transport	62	57	(4)	
	Priorities				
Highways Investment	2006/7 & 2007/08 Programme	-	-	-	
	2008/09 HIP Programme	-	-	-	
	2009/10 HIP Programme	248	44	(204)	Variance is to be considered across the programme category. Brought forward allocations to be reprofiled for spend in 2011.
	2010/11 HIP Programme	2,298	2,124	(174)	Variance is to be considered across the programme category. Brought forward allocations to be reprofiled for spend in 2011.
	2007/08 Allocation	-	-	-	
	2008/09 Allocation	-	-	-	
	2009/10 Allocation	69	70	1	
	2008/9 Allocation	-	-	-	
Carriageway and Footways	Annual Programme	193	120	(72)	£40k SDU allocation not directed for use as a result of changing priorities. Further spend expected in 2011 for Town Centre Schemes.
	Capitalisation of planned maintenance	-	-	-	-
Old SDU codes (Town Centre Regeneration)	Regeneration & Improvement	-	-	_	
, , , , , , , , , , , , , , , , , , ,	North Finchley Regeneration		_	_	
Travel Plan Implementation		33		(33)	
	Ore marting Darkerting Mathematic			(/	Drive year's financing resulted in a loss of funding. Dreight completed to priving allocation
Congestion Reduction Methods	Congestion Reduction Methods	26	114	88	Prior year's financing resulted in a loss of funding. Project completed to original allocation & funded from underspends elsewhere.
	Grahame Park / Cricklewood Transport Improvements	-	-	-	
Local Accessibility Scheme	2008/09 LAS Programme	-	-	-	.
·	Non-year specific	-	-	-	· · · · · · · · · · · · · · · · · · ·
	2009/10 LAS Programme	3	3	-	·
Pothole Elimination Programme	Phase I	693	693		
		1,944	1,984	40	
Outstanding Transport Commitments on completed	Phase II	1,944	1,904	40	·
schemes		0	2	(4)	
Walk London	Walk London	84	43	(40)	·
	Improvements to six of the Borough's Park	72		(72)	Projects delayed by DPR clearance resulting in works not starting.
Local Implementation Plan	Road Maintenance	764	686	(78)	Allocation partly slipped forward at provisional as some works will carry forward & be completed early in the 2011 year
	Corridors	1,979	1,333		Allocation partly slipped forward at provisional as some works will carry forward & be completed early in the 2011 year 50

S	Neighbourhoods Smarter Travel Cycling on Greenways	£'000 1,725 776	£'000 734	£'000	
S	Smarter Travel		72/	2,000	
C	Cycling on Greenways	776	134	(991)	Allocation partly slipped forward at provisional as some works will carry forward & be completed early in the 2011 year
			677	(99)	Allocation partly slipped forward at provisional as some works will carry forward & be completed early in the 2011 year
		30	-	(30)	-
IL I	Local Transport Funding	100		(100)	Allocation reduced at provisional as a result of a reduction in TfL funding
Highways Schemes	- 5	15,080	10,340	(4,740)	
Total Environment & Operations		15,800			
•		,		(-,)	
Commercial Services					
Arts Depot Lift		2	-	(2)	
NLBP - relocation of staff		39		(39)	-
Electronic Social Care Record (ESCR)		-		-	
Electronic Documents and Records Management System (EDRM)		720	258	(462)	The project is in the process of redefining priorities and deliverables and therefore spend in year is lower than expected
Norwell Case Management Implementation		-		-	· · · ·
Business System Disaster Recovery		160		· · · · ·	The disaster recovery specification has been delayed to take into account recommendations of the Internal Audit report on Business continutiy and disaster recover This and competing priorities in support of the Customer and Support Services Organisation has delayed the project.
Shared Service Centre		50		(50)	This project has been delayed due to difficulties in identifying a product compatible with encryption software that is able to allow users to reset their own SAP and Network passwords.
SWIFT		66	29	(37)	The final aspect of the remedial actions for SWIFT was to implement an Oracle support contract, the procurement exercise has been completed and a preferred supplier identifie but spend will now fall in 2011/12.
Education Management Information System		-		-	-
Corporate Software Licensing		-		-	
Energy Efficiency Measures		160	120	(40)	
	Hendon Complex Middx Jniversity move	-		-	-
	HTH Committee room refurbishment	151	146	(5)	-
	New IT Centre	-	1	-	
C	Office consolidation	929	728	(201)	Delays to work on the second floor and some activities being rescheduled to commence 11/12 has reduced projected spend for this year
HTH Car Park	HTH Car Park	-		-	
Friary House		577	556	(21)	-
Nobile Working Strategy Development		-		-	
Modernising the Way We Work		732		,	Delays to work on the second floor and some activities being rescheduled to commence 11/12 has reduced spend for this year
Project & Programme Management Software		10		(10)	-
Air Conditioning: Resources Centre - Bldg 4 Depot relocation		20 200			The project is in feasibility study stage and therefore spend in 2010/11 is lower than
Commercial Services		2.040	0.000	(4.450)	anticipated
Total Commercial Services		3,816 3,816			

International Control Services Interna	Capital Programme Description	Sub-Description	Current 2010/11 Budget (incl. Slippage and Substitutions)	2010/11 Actual Expenditure (incl Accruals)	Variance from Revised Budget	Explanation if variance over £50,000
Land & Assess Plagmanne Plantech Implementation morginamus 2 (20) Librarios Strategy Librarios Strategy (12) Librarios Strategy (13) (14) Coutemer Relationship Maragement (CRM) (14) (15) Coutemer Relationship Maragement (CRM) (14) (16) Charle Executive Services 288 (10) (15) Partice In Executive Services 288 (10) (15) Daputy Chief Executive Services 288 (17) The protect has overrun algolicanity from it's original go ive date and herefore space. Partice In Executive Services 485 314 (17) The protect has overrun algolicanity from it's original go ive date and herefore space. Partice Control Executive Services 485 314 (17) The protect has overrun algolicanity from it's original go ive date and herefore space. Pland Services 485 314 (17) The protect has overrun algolicanity from it's original go ive date and herefore space. Pland Services 485 314 (17) The protect has overrun algolicanity from it's original go ive date and herefore space. Operation Executive Services <th></th> <th></th> <th>£'000</th> <th>£'000</th> <th>£'000</th> <th></th>			£'000	£'000	£'000	
programmemmmmmmmmGIS4633(11)GIS4632(12)Uhraries Stratey5822(35)Minor Works2(20)Cather F Rubitorship Managment (CRM)14151(90)Chef Executive Service268110(158)Tack Chef Executive Services268110(158)Deputy Chef Executive Services485314(171)Track Chef Executive Services485314(171)Trad Chef Executive Services485314(171)Trad Deputy Chef Executive Services485314(171)Trad Deputy Chef Executive Services631631metroperational programmeService Functive Services101703Metroperational programmeService Functive Services1011703Metroperational programmeService Functive Services1011703Metroperational programmeService Functive Service1011703Service Functive ServiceService Functive Service1011703Service Functive ServiceService Functive Service1011703Service Functive ServiceService Functive Service1013102Service Functive ServiceService Functive Service1013703Service Functive ServiceService Functive Service1013102Service Functive ServiceService Functive Service1013102Service Functive ServiceService Fun	Chief Executive Services					
Libraries Strategy Mor Works 58 22 (26) Catomer Relationship Management (RM) 141 51 (80) Catomer Relationship Management (RM) 268 110 (16) Chief Executive Services 268 110 (16) Deputy Chief Executive Services 268 110 (16) Deputy Chief Executive Services 485 314 (17) Table Deputy Chief Executive Services 485 314 (17)	Land & Assets Programme	programme			. ,	-
Minor Works 2 2 00 Cather Relationship Management (CRM) 141 51 000 as waiting final sign off from services. Chief Executive Services 268 110 (158) Data Chief Executive Services 268 110 (158) Pendids 343 (171) The project has overrun significantly from it's original go live date and therefore spens love of the anticipated Deputy Chief Executive Services 485 314 (171) Total Chef Executive Services 485 314 (171) Total Chef Executive Services 485 314 (171) Visiong Association Programme 691 691 - Mousing Association Programme 691 691 - Mousing Association Programme 503 3.850 - Multi III East 504 179 100 Diabled Facit						-
Castomer Rolationship Management (CRM) 111 51 (00) special lower in 2010/11 due to intradependencies with the consolidation project with a sequence of the sequence	Libraries Strategy		58	22		· · ·
Child Executive Services 266 110 (159) Dapy Child Executive Services 768 100 (158) Paricals 465 314 (171) The project has overun significantly from it's original go live date and therefore spenc lover than anticipated Depuy Child Executive Services 465 314 (171) Total Segmentsion 465 314 (171) Housing Association Programme 691 691 - General Fund Regeneration 1010 709 (801) Mill Hill East 3.850 - - Mill Hill East 5.410 4.790 (802) Disabled Facilities Projects 1.010 (161) - Disabled Facilities Projects 2.25 5 -	Customer Relationship Management (CRM)	Minor Works	141	51		spend is lower in 2010/11 due to interdependencies with the consolidation project which
Tetal Chief Executive Services 268 110 (150) Deputy Chief Executive Services 485 314 (171) The project had overus significantly from it's original go ive date and therefore spenc lower than anticipated Deputy Chief Executive Services 485 314 (171) Total Second Deputy Chief Executive Services 485 314 (171) Total Second Deputy Chief Executive Services 485 314 (171) Total Second Deputy Chief Executive Services 485 314 (171) Total Second Deputy Chief Executive Services 491 491 491 491 491 491 491 491	Chief Executive Services		268	110	(158)	
Depuit Ohiel Executive Services Also					(· · · /	
Pendes 485 314 (171) The project has overan significantly from it's original go live date and therefore spend lower than anticipated Opputy Chief Executive Services 485 314 (171) Total Deputy Chief Executive Services 485 314 (171) Housing Association Programme 691 691 - General Fund Regeneration 1,010 703 (301) Money identified for shared equality schemes over the whole of the program West Hendon 3,850 3,850 - - - Min Hill Eat 550 2,31 (319) Scheme started mid year - money required for costs in future years. General Fund Regeneration 5,410 4,790 (620) - Discretionary 119 100 (19) - Housing Management System 20 25 5 Housing Management System			200	110	(130)	
Periodes 485 314 (171) The project has overan significantly from it's original go live date and therefore spenc lover than anticipated Objuty Chief Executive Services 485 314 (171) Total Deputy Chief Executive Services 485 314 (171) Housing Association Programme 691 691 - Housing Association Programme 691 691 - General Fund Regeneration 1,010 709 (301) Money identified for shared equality schemes over the whole of the program West Hendon 3,850 3,850 - - - Mil Hil Ecat 550 2,31 (319) Scheme started mid year - money required for costs in future years. General Fund Regeneration 5,410 4,790 (620) - Disabel Facilities Projects 1,423 1,482 59 Housing Management System 20 25 5 Rousing Management System 20 25 5 Rousing Management System 602 467 (152) Total Capital Housing - General Fund<	Deputy Chief Executive Services					
Deputy Chief Executive Services 485 314 (171) Total Deputy Chief Executive Services 485 314 (171) Housing - General Fund 691 - - Housing Association Programme 691 - - General Fund Regeneration 691 - - Mult Hig East - 0.3650 - General Fund Regeneration - 3.850 - Mult Hig East - 550 2.31 (319) General Fund Regeneration - - - Mult Hig East - 550 2.31 (319) General Fund Regeneration - - - - Disabled Facilities Grant Mandatory 1,342 78 Higher number of cases than expected at year end Disabled Facilities Projets 14,423 1,482 59 - Housing Management System 20 25 5 - Housing Management System 620 467 (153) -	Pericles		485	314	(171)	The project has overrun significantly from it's original go live date and therefore spend lower than anticipated
Housing - General Fund Housing Association Programme 691 691 Housing Association Programme 691 691 - General Fund Regeneration 1.010 709 (301) West Handon 3.850 3.850 - Mill Hill East 550 2.31 (319) General Fund Regeneration 6410 4.790 (620) Disable Facilities Grant Mandatory 1.304 1.382 78 Disable Facilities Forest 1.423 1.482 59 Housing Management System 20 25 5 Housing Management System 20 25 5 Housing Management System 680 680 680 Open Space Landsceping 113 113 - Housing General Fund 681 661 (152) Total Capital Huad 8,357 7,649 (706) 81,910 66,606 (15,304) 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 201+1 660 (15,304) 66,606 (15,304)	Deputy Chief Executive Services		485	314	(171)	
Housing Association Programme 691 691 - Housing Association Programme 691 691 - General Fund Regeneration 1,010 709 (301) West Hendon 3,850 3,850 - Mill Hill East 550 231 (319) Scheme started mid year - money required for costs in future years. General Fund Regeneration 4,700 (620) Scheme started mid year - money required for costs in future years. General Fund Regeneration Mandatory 1,304 1,382 78 Higher number of cases than expected at year end Disorder Facilities Grant Mandatory 1,304 1,382 59 1423 1,482 59 Disorder Facilities Projects 1,423 1,482 59 1423 1482 59 Housing Management System 20 25 5 5 5 5 5 Greentop Centre -	Total Deputy Chief Executive Services		485	314	(171)	
Housing Association Programme 691 - Housing Association Programme 691 - General Fund Regeneration 1,010 709 (301) West Hendon 3,850 3,850 - Mill Hill East 550 231 (319) Scheme started mid year - money required for costs in future years. General Fund Regeneration 4,700 (620) Scheme started mid year - money required for costs in future years. General Fund Regeneration 1,304 1,382 78 Higher number of cases than expected at year end Disabled Facilities Grant Mandatory 1,304 1,382 59 Disabled Facilities Projects 1,423 1,482 59 Housing Management System 20 25 5 Housing Management System 620 467 (153) Delay in the start of the program. Environmental Officer - capitalisation of salary 80 60 Chore Projects 813 661 (152) 04 Total Housing - General Fund 8357 7,649 (708) Housing - HRA 427 322 (105) Lower number of cases					-	
Housing Association Programme 601 601 601 601 General Fund Regeneration 1,010 709 (301) Money identified for shared equality schemes over the whole of the program West Hendon 3,850 - (319) Scheme started mid year - money required for costs in future years. General Fund Regeneration 5410 4,790 (620) Disabled Facilities Grant Mandatory 1,304 1,382 78 Disabled Facilities Frojects Mandatory 119 100 (19) Disabled Facilities Projects 14/23 1,482 59 Housing Management System 20 25 5 Housing Management System - - - Open Space Landscaping 113 113 - Hostin Returbishment Programme 620 467 (153) Delay in the start of the program. Environmental Officer - capitalisation of salary 80 80 - - Total Housing - General Fund 81,910 66,606 (153,004) Total Acuitare exist du	Housing - General Fund					
Generation 1,010 709 (301) Money identified for shared equality schemes over the whole of the program West Hendon 3,860 3,860 Mill Hill East 550 231 (319) General Fund Regeneration 5,410 4,790 (620) Disabled Facilities Grant Mandatory 1,304 1,382 78 Discretionary 119 100 (19) Disabled Facilities Projects 1,423 1,482 59 Housing Management System 20 25 5 Housing Management System 20 25 5 Greentop Centre - - - Open Space Landscaping 113 113 - Environmental Officer - capitalisation of salary 80 80 - Other Projects 813 661 (152) - Total Housing HRA 81,910 66,606 (15,304) - Housing - HRA 22 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1 Partnering Packages Barnet 4,100 <td></td> <td></td> <td>691</td> <td>691</td> <td>-</td> <td>· ·</td>			691	691	-	· ·
West Hendon 3,850 3,850 Mill Hill East 550 231 (319) Scheme started mid year - money required for costs in future years. General Fund Regeneration 5,410 4,790 (620) Disabled Facilities Grant Mandatory 1,304 1,382 78 Disabled Facilities Frojects Mandatory 1,942 1,982 59 Housing Management System 20 25 5 Housing Management System 20 25 5 Greentop Centre - - - Open Space Landscaping 113 113 - Housing Fedurushment Programme 6620 467 (153) Delay in the start of the program. - - - Other Projects 813 661 (152) - Total Housing - General Fund 8,357 7,649 (708) - Housing - HRA - - - - - - - - - - - - </td <td></td> <td></td> <td>691</td> <td>691</td> <td>-</td> <td></td>			691	691	-	
Mill Hill East 550 231 (319) Scheme started mid year - money required for costs in future years. General Fund Regeneration Mandatory 5,410 4,790 (620) Disabled Facilities Grant Mandatory 1,342 78 Higher number of cases than expected at year end Disabled Facilities Projects 1,423 1,482 59 Housing Management System 20 25 5 Housing Management System 20 25 5 Greentop Centre 0 - - - Open Space Landscaping 113 113 - - Housing Management System 620 467 (153) Delay in the start of the program. DeproSpace Landscaping 113 113 -						Money identified for shared equality schemes over the whole of the program
General Fund Regeneration 0000 00000 00000						
Disabled Facilities Grant Mandatory 1,304 1,382 78 Higher number of cases than expected at year end Disabled Facilities Projects 1,423 1,482 59 Housing Management System 20 25 5 Housing Management System 620 467 (153) Delay in the start of the programme 620 467 (153) Delay in the start of the program. 813 661 (152) Total Housing - General Fund 81,910 66,606 (15,304) Housing - HRA 22 <td< td=""><td></td><td></td><td></td><td>-</td><td>(/</td><td>Scheme started mid year - money required for costs in future years.</td></td<>				-	(/	Scheme started mid year - money required for costs in future years.
Discretionary 119 100 (19) Disabled Facilities Projects 1,423 1,422 59 Housing Management System 20 25 5 Housing Management System 20 25 5 Housing Management System 20 25 5 Greentop Centre 0 - - Open Space Landscaping 1113 113 - Instell Returbishment Programme 6620 4667 (153) Environmental Officer - capitalisation of salary 80 - Other Projects 813 661 (152) Total Capital Programme (Excluding HRA) 81,910 66,606 (15,304) Housing - General Fund Cash Incentives Fore training Packages Barnet 427 322 (105) Hover number of cases ocurred then expected - Slippage to be roll forward to 2011-1 Partnering Packages Barnet 4,100 3,627 (473)			,	,		
Disabled Facilities Projects 1,423 1,482 59 Housing Maragement System 20 25 5 Housing Maragement System 20 25 5 Greentop Centre - - - Open Space Landscaping 113 113 - Hostel Refurbishment Programme 620 467 (153) Delay in the start of the program. 620 467 (153) Environmental Officer - capitalisation of salary 80 80 - Other Projects 813 661 (152) Total Housing - General Fund 83,357 7,649 (708) Housing - HRA Cash Incentives 427 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1 Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiv	Disabled Facilities Grant					Higher number of cases than expected at year end
Housing Management System 20 25 5 Housing Management System 20 25 5 Greentop Centre - - - Open Space Landscaping 113 113 - Hostel Refurbishment Programme 620 467 (153) Environmental Officer - capitalisation of salary 80 - Other Projects 813 661 (152) Total Housing - General Fund 81,910 66,606 (15,304) Housing - HRA Cash Incentives 427 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1 Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiv project variances exist due to outstanding budget realignments.		Discretionary				-
Housing Management System 20 25 5 Greentop Centre - - - Open Space Landscaping 113 113 - Hostel Refurbishment Programme 620 467 (153) Environmental Officer - capitalisation of salary 80 80 - Other Projects 813 661 (152) Total Housing - General Fund 81,910 66,606 (15,304) Total Capital Programme (Excluding HRA) Housing - HRA Cash Incentives 427 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1 Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiv						
Greentop Centre						-
Open Space Landscaping 113 113 - Hostel Refurbishment Programme 620 467 (153) Environmental Officer - capitalisation of salary 80 80 - Other Projects 813 661 (152) Total Housing - General Fund 81,910 66,606 (15,304) Total Capital Programme (Excluding HRA) Mousing - HRA Cash Incentives Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiverse exist due to outstanding budget realignments.			-	_		
Hostel Refurbishment Programme Image: Constraint of the programme Delay in the start of the program. Environmental Officer - capitalisation of salary 80 80 - Other Projects 813 661 (152) Total Housing - General Fund 83,57 7,649 (708) Total Capital Programme (Excluding HRA) 81,910 66,606 (15,304) Housing - HRA 700 700 100 Cash Incentives 1427 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1. Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiv project variances exist due to outstanding budget realignments.						· · ·
Environmental Officer - capitalisation of salary 80 80 - Other Projects 813 661 (152) Total Housing - General Fund 8,357 7,649 (708) Total Capital Programme (Excluding HRA) 81,910 66,606 (15,304) Housing - HRA 81,910 66,606 (15,304) Cash Incentives 427 322 (105) Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiv project variances exist due to outstanding budget realignments.				-		-
Other Projects 813 661 (152) Total Housing - General Fund 8,357 7,649 (708) Total Capital Programme (Excluding HRA) 81,910 66,606 (15,304) Housing - HRA Cash Incentives 427 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1. Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiv					· · · · · ·	Delay in the start of the program.
Total Housing - General Fund 8,357 7,649 (708) Total Capital Programme (Excluding HRA) 81,910 66,606 (15,304) Housing - HRA						-
Total Capital Programme (Excluding HRA) 81,910 66,606 (15,304) Housing - HRA	-					
Housing - HRA 427 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1. Cash Incentives 427 322 (105) Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1. Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiv	Total Housing - General Fund		0,337	7,043	(100)	
Housing - HRA August and the second seco	Total Capital Brogramme (Evaluating UDA)		04.040		(45.004)	
Cash Incentives427322(105)Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1.Partnering PackagesBarnet4,1003,627(473)HRA capital projects managed by Barnet Homes to the total programme budget. Indiv project variances exist due to outstanding budget realignments.	Total Capital Programme (Excluding RRA)		81,910	66,606	(15,304)	
Cash Incentives427322(105)Lower number of cases ocurred then expected - Slippage to be roll forward to 2011-1.Partnering PackagesBarnet4,1003,627(473)HRA capital projects managed by Barnet Homes to the total programme budget. Indiv project variances exist due to outstanding budget realignments.	Housing - HPA					
Partnering Packages Barnet 4,100 3,627 (473) HRA capital projects managed by Barnet Homes to the total programme budget. Indiverse of the total programme budget. Indiverse exist due to outstanding budget realignments.			407	000		Lower number of energy sourced then expected. Slipping to be call forward to 2014 42
project variances exist due to outstanding budget realignments.		Barnet				
	r armoning r aunayes	Finchley	4,100			

Capital Programme Description	Sub-Description	Current 2010/11 Budget (incl. Slippage and Substitutions)	2010/11 Actual Expenditure (incl Accruals)	Revised Budget	Explanation if variance over £50,000
		£'000	£'000	£'000	
	Hendon/Edgware	300	250	(50)	HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
	Sheltered/Hostels	50	15	(35)	HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
Renovations/Modernisation - future years		4,044	2,850		HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
Granville Road, Tower Blocks		1,224	1,487		HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
Adaptions		1,000	1,021		HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
Regeneration Estates		1,550	987		HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
Miscellaneous Works		1,889	2,092		HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
Extensions and Deconversions		(423)	296	719	HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
Transitional Programme		-		-	HRA capital projects managed by Barnet Homes to the total programme budget. Individual project variances exist due to outstanding budget realignments.
		-	942	942	
Total HRA		18,261	17,746	(**** /	The variance in the budget is slippage on a certain number of projects due to technical difficulties on site. Resolving these difficulties has caused delays to the overall programme. All slippage on last year's schemes will be completed this financial year.
Total Capital Programme		100,171	84,352	(15,820)	

Capital Programme Outturn Summary 2010-11

Service Area	Original Budget (including prior years slippage)	In-year Slippage	In-year Additions/ Deletions	Current Budget	Actual Spend	Outturn Slippage	Total Slippage (In-year plus Outturn)
	£000	£000	£000	£000	£000	£000	£000
Adult Social Services	1,367	-844	104	627	1,052	425	-419
Central Expenses	4,500	0	0	4,500	912	-3,588	-3,588
Childrens Services	73,814	-16,319	-14,984	42,511	37,323	-5,188	-21,507
Capital Schemes Managed by Schools	4,701	0	845	5,546	6,240	695	695
Corporate Governance	31	-30	0	1	94	93	63
Environment & Operations	16,099	-1,144	845	15,800	10,553	-5,247	-6,391
Commercial Services	7,147	-2,932	-400	3,816	2,360	-1,456	-4,388
Chief Executive Services	268	-465	465	268	110	-158	-623
Deputy Chief Executive Services	826	-341	0	485	314	-171	-512
Housing - General Fund	8,283	-5,577	5,651	8,357	7,649	-708	-6,285
General Fund Programme	117,035	-27,651	-7,474	81,910	66,606	-15,304	-42,955
Housing -HRA	23,672	-6,241	830	18,261	17,745	-	-
Total Capital Programme	140,708	-33,892	-6,645	100,171	84,352	-15,820	-49,712

2010/11 Capital Programme Outturn Slippage Approvals

Capital Programme Description	£000
Adult Social Services	
Mental Health and Adults Personal Social	
Services Allocations	425
Central Expenses	
Capitalised Redundancies	(3,588)
Childrens Services	
Schools Access Initiatives	(53)
Schools Modernisation & Access	(0,400)
Improvement Programmes	(2,122)
Urgent Primary Places	(233)
Surestart Programme	(191)
Major School Rebuild Total	(242)
Primary Schools Capital Investment	
Programme	(67)
East Barnet Schools Rebuild	(71)
Other Schemes	(2,210)
Capital Schemes Managed by Schools	
Capital Schemes Managed by Schools	695
Corporate Governance	
Corporate Governance Projects	93
Environment & Operations	
Recycling Schemes	(22)
Closed Circuit Television in Town Centres	(84)
Other Environment & Transport Schemes	(402)
Highways Schemes	(4,740)
Commercial Services	
Commercial Services	(1,456)
Chief Executive Services	
Chief Executive Services	(158)
Deputy Chief Executive Services	
Deputy Chief Executive Services	(171)
Housing - General Fund	
General Fund Regeneration	(620)
Disabled Facilities Projects	59
Housing Management System	5
Other Projects	(152)
Housing - HRA	(516)
Total Capital Programme	(15,820)

2010/11 Capital Programme Financing - Actual

Service	Financing Source							
	Grants £'000	S106 £'000	Capital Receipts £'000	Revenue / MRA £'000	Borrowing £'000	Total £'000		
Adults Services	1,052	-	-	-	-	1,052		
Central Expenses	-	-	912	-	-	912		
Children's Service	27,670	1,037	1,188	-	13,668	43,562		
Corporate Governance	-	-	43	51	-	94		
Commercial Services	-	-	2,360	-	-	2,360		
Chief Executive	-	-	110	-	-	110		
Deputy Chief Executive	-	-	314	-	-	314		
Environment & Operations	5,530	871	2,845	-	1,307	10,552		
Planning, Housing & Regenerat	4,655	791	2,203	-	-	7,649		
Non-HRA Total	38,907	2,698	9,976	51	14,975	66,606		
Housing (HRA)	1,488	-	-	5,854	10,404	17,747		
Grand Total	40,395	2,698	9,976	5,905	25,379	84,352		

2010/11 Capital Programme Position

Service	£000
Adults Services	1,052
Central Expenses	912
Children's Service	43,563
Corporate Governance	94
Environment & Operations	10,553
Commercial Services	2,360
Chief Executive	110
Deputy Chief Executive	314
Planning, Housing & Regeneration	7,649
Non-HRA Total	66,606
Housing (HRA)	17,745
Grand Total	84,352

Financing of Capital Expenditure

Total capital financed in 2010/11	Total capital financed in 2009/10
£000	£000
9,976	3,319
51	3,372
5,854	10,363
2,698	2,227
25,379	48,083
40,395	48,181
84,352	115,545
	financed in 2010/11 £000 9,976

Revenue Budget 2010/11

Special Parking Account

	2009/10	2010/11	2010/11	2010/11
	Actual	Original Estimate	Current Estimate	Actual
	£	£	£	£
Income				
Penalty Charge Notices	(4,425,726)	(4,842,190)	(4,743,150)	(3,970,934)
Permits	(1,015,225)	(1,338,950)	(1,311,560)	(1,179,924)
Pay & Display	(2,531,827)	(3,278,230)	(3,211,180)	(2,109,547)
CCTV Bus lanes	(1,523,629)	(1,779,520)	(1,743,120)	(1,099,820)
Total Income	(9,496,406)	(11,238,890)	(11,009,010)	(8,360,225)
Operating Expenditure	6,751,712	5,746,890	6,299,290	6,271,885
Net Operating Surplus	(2,744,694)	(5,492,000)	(4,709,720)	(2,088,340)
Add Capital Expenditure / Debt Charge		400,000	400,000	
Net Expenditure in Year	(2,744,694)	(5,092,000)	(4,309,720)	(2,088,340)
Balance brought forward	(408,500)	(408,500)	(408,500)	(408,500)
Appropriation to General Fund	2,744,694	5,092,000	4,309,720	2,088,340
Balance Carried Forward	(408,500)	(408,500)	(408,500)	(408,500)

Special Parking Account	£000
Balance brought forward 1st April 20010	(409)
Net Revenue Surplus for the Year	(2,088)
Capital Funding	-
Transfer to General Fund	2,088
Balance at 31 March 2010	(409)